

**Assistance and Remedies Provided
by the Ministry of Tourism and Sports and the Ministry of Justice**

After the explosion at Rachaprasong Intersection on the evening of 17 August 2015, the Royal Thai Government has employed all available measures to render support and assistance to Thais and Foreigners who have been affected by this tragedy. These include the following:

1. Ministry of Tourism and Sports

In providing assistance to foreign tourists:

- Service points have been set up at hospitals where the injured were admitted, namely: Chulalongkorn Hospital, Police Hospital, Bangkok Metropolitan Administration General Hospital, Hua Chiew Hospital, Ramathibodi Hospital, and Rajavithi Hospital. Interpretators of many languages are provided. The Tourist Police's 24-hour hotline 1155 is also available to provide information.

- Tourist police and volunteers are deployed in major tourist areas, airports and bus terminals to help prevent any incident.

- A "war room" has set up at the Ministry of Tourism and Sports to assess the situation and communicate with relatives of tourists. (Tel no: +66(0)2134 4077 and Fax no: +66(0)23560655)

- The Ministry of Tourism and Sports provides a compensation of 300,000 THB (approximately 840 USD) in case of death, and a reimbursement of actual medical treatment expenses up to 100,000 THB (approximately 2,800 USD). Tourists travelling in Thailand with tour agencies are also covered by respective tour companies' insurance policies, if any.

- Claims for the aforementioned remedy and compensation require the following documents:

(1) In case of death:

- (1.1) A copy of passport with the entry stamp into Thailand;
- (1.2) Death Certificate stating the cause of death;
- (1.3) Certificate of autopsy;
- (1.4) Police records;
- (1.5) Proof of legitimate descendants of the deceased.

(2) In case of loss of organ, eyesight, or permanent disability:

- (2.1) A copy of passport with the entry stamp into Thailand;
- (2.2) Medical report(s) indicating loss of organ, eyesight, or permanent disability;
- (2.3) Police records.

(3) In case of reimbursement of medical expenses:

- (3.1) A copy of passport with the entry stamp into Thailand;
- (3.2) Medical report(s) indicating symptoms, diagnosis, and treatment.

(4) In case of disruption of travel:

- (4.1) A copy of passport with the entry stamp into Thailand;
- (4.2) Proof of planned departure from Thailand, e.g. booking information or plane ticket;
- (4.3) Police records.

(5) In case of distress:

- (5.1) A copy of passport with the entry stamp into Thailand;
- (5.2) Police records.

2. Ministry of Justice

• The Ministry's Rights and Liberties Protection Department provides compensation under the Compensation for Injured Person and the Accused Act B.E. 2544 (2001), applicable to both Thai and Foreigners affected by the 17 August incident, as follows:

- (1) Reimbursement of actual medical treatment expenses of up to 30,000 THB (approximately 840 USD);
- (2) Reimbursement of expenses for physical and mental rehabilitation treatment of up to 20,000 THB (approximately 560 USD);
- (3) Compensation for lost income at 200 THB (approximately 5 USD)/day for a period of up to one year;
- (4) Other compensations not exceeding 30,000 THB (approximately 840 USD);
- (5) Reimbursement under (1) and (2) above includes expenses for recovery rooms and meals; and
- (6) In case of death, legitimate descendent of the deceased may receive compensation of 100,000 THB (approximately 2,800 USD).

• Victims entitled to the above mentioned rights can submit the application at the Department of Rights and Liberties Protection, Ministry of Justice, Provincial Offices of Rights and Liberties Protection, and Provincial Judiciary Offices across the country.

20 August 2015