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Thailand Pass FAQs

Registration – General Info

1. Is registration in Thailand Pass required for all 3 schemes traveling into Thailand?

- Effective from 1 November 2021, all travelers arriving in Thailand by air are required to register with Thailand Pass in order to travel into Thailand.

2. How long does the approval process take with Thailand Pass?

- It is required that applicants submit their registration at least 7 days before their intended travel date. Applicants with vaccine certificates from 30 countries / territories that share their PKI QR Code information with Thailand can expect their applications to be automatically approved; for others, the process may take 3 to 7 days.

3. Can I change my travel itinerary once I have registered and received my QR code? Will my QR Code remain valid?

- Yes. However, flight changes are permitted within 72 hours from the original flight time registered in the Thailand Pass without the need to apply for a new Thailand Pass QR Code, provided that all other required documents remain valid. (Please contact your SHA+/ AQ to change your Check- In date and RT-PCR test date.)

4. I am traveling as a family or a group, can I submit one application for the whole family/group?

- No. However, children aged below 18 can register alongside their parents and they will be granted the same entry scheme as their parents.

5. Can I travel in Thailand freely if I have entered through the Exemption from Quarantine scheme / Sandbox Programme / Alternative Quarantine?

- **Test and Go scheme**: You can travel to any destination in Thailand if the RT-PCR test conducted on your day of arrival is negative.
- **Sandbox Programme**: You can travel freely in the Sandbox area for the duration of 7 days if the RT-PCR test conducted on your day of arrival is negative (can stay in the province that

your hotel is located only, travelling across different Sandbox areas is not permitted). Once you have completed your 7-night mandatory stay at SHA+ hotel within the Sandbox area, you can travel to any destination in Thailand.

- **<u>Alternative Quarantine scheme (not fully vaccinated)</u>**: You will need to undergo your 10-night mandatory quarantine at your AQ hotel / accommodation. Once you have completed your 10-night mandatory quarantine, you can travel to any destination in Thailand.

6. Do I need to register with Thailand Pass if I plan to travel to Thailand by land or sea?

- No. Currently, Thailand Pass is for those who plan to travel to Thailand by air only. Passengers who plan to arrive by land or sea must contact the Royal Thai Embassy / Royal Thai Consulate-General in your area for COE issuance.

7. What if I do not have a mobile phone, how could I present my Thailand Pass QR Code?

- If you do not carry a mobile phone with the QR Code, you may print out a hard copy of the QR code and bring it with you to present it to the officers at the airport. Preferably, you could register with Thailand Pass on your PC and print out the QR Code

8. I am having problem accessing Thailand Pass on mobile device, what should I do?

- If you have problem accessing Thailand Pass on mobile device, please access the site on Desktop mode or on your PC.

9. If I am travelling to Thailand in order to transit to other country / territory (not passing through the immigration control), do I need to register with Thailand Pass?

- No. However, you must have a proof of insurance with minimum coverage of at least 50,000 USD and COVID-19 test result (RT-PCR), issued within 72 hours before your travel.

Registration – Eligibilities

1. How long do I need to be in the listed countries / territories before being eligible for the Test and Go scheme?

- You need to stay in the listed countries / territories for at least 21 consecutive days (can stay in several listed countries / territories for a total of 21 consecutive days) before being eligible for the Exemption from Quarantine scheme.

2. If I am travelling out of Thailand to stay in listed countries / territories for the duration of less than 21 days, am I eligible for the Exemption from Quarantine scheme?

- Yes. However, please make sure that you do not stay in non-listed countries / territories during your travel after leaving and before re-entering Thailand (except for Transit purpose); otherwise, you will be ineligible for the Test and Go scheme.

3. If my international flight to Thailand includes transit in non-listed country / territory, will I be eligible for the Exemption from Quarantine scheme?

- Yes. However, your transit in non-listed country / territory must not exceed the duration of 12 hours and you must not pass immigration control; otherwise, you will not be eligible for the Test and Go scheme.

4. My country is not one of the listed countries / territories eligible for the Exemption from Quarantine scheme, will my country / territory be included in the future?

- The list of countries / territories eligible for the Exemption from Quarantine scheme are constantly being considered and revised. Please stay tuned for more updates. In the meantime, if you want to travel to Thailand, you can do so through the Sandbox Programme or Alternative Quarantine, depending on your vaccination history.

Documents – General Info

1. What are the required documents for Thailand Pass registration?

- Requirements vary depending on the scheme which you are planning to enter Thailand. Details are as follows:

Documentation Required	Exemption from Quarantine (Test and Go)	Sandbox Programme	Alternative Quarantine
Passport Copy	√	√	√
Vaccination Certificate	√	√	Not required
Insurance (Minimum coverage 50,000 USD) * Expats living and working in Thailand under a valid visa or residential permit are required to provide proof of insurance coverage in Thailand with a minimum coverage of 50,000 USD or valid social security card or certifying letter from employer. * Thai nationals are not required to provide proof of insurance coverage.	√	√	√
Hotel Reservation	SHA+/AQ for 1 night	SHA+ for 7 nights	AQ for 10 nights
Thai Visa	If required	If required	If required

** The applicant is also required to have an RT-PCR test result that is issued within 72 hours before departure and bring the results to present to the Health Control station upon arrival.

This requirement is not required for Thai nationals entering under the AQ scheme and for children aged below 6. Please note that your test result must be in hard copy and in Thai or English language only.

** If the applicant's RT-PCR test result is positive, they must present a COVID-19 recovery form certifying that the applicant has recovered from COVID-19 within 3 months before their travel

Documents – Certificate of Vaccination

1. My children are unvaccinated; can they enter Thailand through the same scheme (Test and Go / Sandbox Programme) as their parents?

- Children aged below 6:
  - Travel with parents only
  - Vaccination not required
  - Not required to present a COVID-19 RT-PCR test result upon arrival
  - Once in Thailand, they are able to undergo COVID-19 test using saliva testing technique.

- Children aged 6 - 11:
  - Vaccination not required
  - Travel with parents only
  - Present a COVID-19 RT-PCR test result (issued within 72 hours before departure) upon arrival.

- Children aged 12 - 17:
  - Present a COVID-19 RT-PCR test result (issued within 72 hours before departure) upon arrival
  - Able to travel alone if vaccinated with 1 dose of COVID-19 vaccine no less than 14 days before travelling
  - If unvaccinated, must travel with parents.

2. What are the vaccines approved by Thailand?

- The vaccines approved by Thailand include;

  - CoronaVac (Sinovac)
  - AstraZeneca (Vaxzevria, Covishield)
  - Pfizer-BioNTech (Comirnaty)
  - Moderna
  - COVILO (Sinopharm)
  - Janssen (Johnson & Johnson)
  - Sputnik V
  - Covaxin

3. Dose Thailand recognize mixed vaccination?

- Thailand fully recognizes mixed vaccination. However, your second dose needs to be administered based on the recommended timeframe for each vaccine type (first dose), as follows:

- 1st dose (Sinovac)	=	2nd dose after 2 weeks
- 1st dose (AstraZeneca)	=	2nd dose after 4 weeks
- 1st dose (Pfizer-BioNTech)	=	2nd dose after 3 weeks
- 1st dose (Moderna)	=	2nd dose after 4 weeks
- 1st dose (Sinopharm)	=	2nd dose after 3 weeks
- 1st dose (Sputnik V)	=	2nd dose after 3 weeks

*To be considered fully vaccinated, your 2nd dose must be administered at least 14 days before your travel.

*Those vaccinated with Janssen (Johnson & Johnson) vaccine do not need to receive their 2nd dose to be considered fully vaccinated.

4. Do I need to submit both the certificates of my 1st and 2nd doses of vaccination?

- Yes. You need to submit both the certificates of your 1st (1/2) and 2nd (2/2) doses of vaccination. However, you can use your 2/2 EU Digital COVID Certificate (DCC) as reference of both your 1st and 2nd doses of vaccination.

5. I have previously been infected with COVID-19. Can I travel to Thailand?

- Yes. Those previously infected with COVID-19 are considered fully vaccinated if they have received a single dose of COVID-19 vaccine any time after their recovery. Please be advised that your proof or medical record of COVID-19 recovery must be submitted alongside your single-dose vaccination certificate.
- If you have been fully vaccinated before contracting COVID-19, you are still considered to be fully vaccinated.
- Those who have recovered from COVID-19 within 3 months before travelling to Thailand must present a valid COVID-19 recovery form or medical certificate certifying that they have recovered from COVID-19 within 3 months before travelling or are asymptomatic in case their COVID-19 RT-PCR test shows a positive result.

Documents – Paid Hotel Reservation Confirmation

1. What are AQ and SHA+ hotels?

- AQ hotels are the hotels eligible to be used as quarantine sites under the AQ scheme as well as designated venues to wait for your RT-PCR result under the Test and Go scheme and as hotels for Sandbox Programme.
- SHA Extra+ hotels / accommodations are hotels that meet the "Amazing Thailand Safety and Health Administration" standards, have hospital partners and are eligible to be used as hotels under the "Sandbox Programme" and as venues to wait for your RT-PCR result under the "Test and Go" scheme.
- The list of SHA+ / AQ hotels can be accessed through the Thailand Pass website

2. My flight arrives in Thailand after midnight, how should I book my hotel for the Exemption from Quarantine scheme?

- You should book your hotel starting from the day before your flight arrives.

For example, if you arrive in Thailand on 2 November 2021 at 1am, you should book your hotel for the duration of 1 – 2 November 2021 (1 night). Once your RT-PCR test result is negative, you can check out of your hotel on 2 November 2021.

Documents – Insurance

1. I am an expat living and working in Thailand, do I have to submit an insurance policy document?

- Yes
- Expats living and working in Thailand under a valid visa or residential permit are required to provide proof of insurance coverage in Thailand with a minimum coverage of 50,000 USD or valid social security card or certified letter from their employer.
- Thai nationals are not required to provide proof of insurance coverage as they are covered by Thailand's universal healthcare programme.

2. Does my insurance have to be a COVID-19 insurance in order to register with Thailand Pass?

- No. You can also use a standard/general insurance or health insurance with a minimum coverage of 50,000 USD.

Documents – COVID-19 RT-PCR Test Result

1. Do I need to submit my COVID-19 test result (RT-PCR) into Thailand Pass?

- No. However, you must provide your COVID-19 test result (RT-PCR) issued within 72 hours before your travel to the officers at the airport, except if you are a Thai national arriving in Thailand through Alternative Quarantine. For others, failure to provide your COVID-19 test result (RT-PCR) may result in you being denied entry into Thailand. Please note that your test result must be in hard copy and in Thai or English language only.

2. Can I use a COVID-19 test result other than RT-PCR to enter Thailand?

- No. Your COVID-19 test result must be obtained using the RT-PCR testing technique (ATK is not permitted) and issued within 72 hours before your travel only.

Security, Privacy and Miscellaneous

1. Will my personal information be safe with Thailand Pass?

- Your personal information is encrypted and safe with Thailand Pass as it will be used for the purpose of approving and facilitating your arrival in Thailand only.

2. I have inquiries regarding my travel to Thailand / Thailand Pass system, where can I find more information?

- More information can be found on the Department of Consular Affairs, Ministry of Foreign Affairs of Thailand's website (https://consular.mfa.go.th/), or you may contact the Royal Thai Embassy / Royal Thai Consulate-General in your area for more information.
- Thailand Pass is also designed to be user-friendly and provides step-by-step instructions on how to register correctly.

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