



**Royal Thai Embassy, London  
Public Announcement**

**Embassy Services in accordance with the United Kingdom's National Measures  
to Address the Novel Coronavirus (COVID-19) Outbreak**

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The Royal Thai Embassy, London, wishes to refer to the announcement by the British Government on 22 February 2021 regarding the four-step roadmap to lift the COVID-19 lockdown restrictions, the second step of which includes the opening of public buildings from 12 April 2021 onwards.

In compliance with the above announcement, from Wednesday 14 April 2021, the Embassy will resume consular services as follows:

1. In-person services at the Embassy (by appointment only) between 0900 – 1200 hrs.
  - 1.1 Passport renewal for applicants whose appointments were cancelled during the national lockdown only. The Embassy staff will contact these applicants directly for new appointments. Contact: [passport@thaiembassyuk.org.uk](mailto:passport@thaiembassyuk.org.uk)
  - 1.2 Thai national ID card renewal for applicants who are required to renew or replace their Thai national ID cards for passport renewal purpose only. Contact: [viwat\\_tunti@thaiembassyuk.org.uk](mailto:viwat_tunti@thaiembassyuk.org.uk)
  - 1.3 Household registration for birth registration for child applicants who are required to have a Thai birth certificate for passport application purpose only. Contact: [pirada@thaiembassyuk.org.uk](mailto:pirada@thaiembassyuk.org.uk)

The Embassy will announce arrangements for other normal services for those who do not have cancelled appointments during lockdown at the earliest opportunity.

2. Services by post
  - 2.1 Emergency travel document service for Thai nationals in urgent need to return to Thailand only. Contact: [piapat@thaiembassyuk.org.uk](mailto:piapat@thaiembassyuk.org.uk)
  - 2.2 Legalisation - Contact: [viwat\\_tunti@thaiembassyuk.org.uk](mailto:viwat_tunti@thaiembassyuk.org.uk)
3. Online services
  - 3.1 Certificate of Entry applications must be submitted through <https://coethailand.mfa.go.th>. Contact: [consular.lon4@mfa.mail.go.th](mailto:consular.lon4@mfa.mail.go.th).
  - 3.2 Visa applications must be submitted through “<https://thaievisa.go.th>”, with the submission and return of passports by post only. Contact: [visa@thaiembassyuk.org.uk](mailto:visa@thaiembassyuk.org.uk)
4. Protection of Thai nationals and other services - Enquiries can be made by email to [csinfo@thaiembassyuk.org.uk](mailto:csinfo@thaiembassyuk.org.uk)

Public announcement is made on 1 April 2021, until further notice.

(Mr. Pisanu Suvanajata)  
Ambassador