E-PRIVILEGE SYSTEM GUIDELINE

🔍 LOGIN PROCEDURE

1 Enter your username on the MFA e-Privilege portal at

https://eprivilege.mfa.go.th/Account/Login

2 Enter the designated password in the field.

3 Enter the One-Time Password (OTP) received through Two-Factor Authenticator App

PLEASE NOTE :

1. The OTP changes every 30 second. Make sure to enter it in time or wait for a new one.

2. If the OTP or password is entered incorrectly more than 5 times, the account will be automatically locked.

🔍 ACCOUNT LOCKED / CHANGE OF EMAIL

4 In the event of a locked account or a change of email address, please submit a request along with the original version of a Note Verbale to the MFA and cc to the following email address:

protocol03@mfa.go.th

5 The verification process may take up to 3 business days after MFA has received the original copy of the documents.

🔍 SUGGESTED MINIMUM SPEC FOR COMPUTER

CPU : Intel Core i3 (10th Gen or newer) or AMD Ryzen 3 (3rd Gen or newer)

RAM : 8 GB

STORAGE : 256 GB SSD (SATA or NVMe recommended)

GPU : Integrated GPU such as Intel UHD or AMD Radeon Vega (a dedicated graphics card is not required)

OS Windows 10 or 11 Home/Pro 64-bit (Always kept up to date)
Antivirus: Windows Defender is sufficient for general use