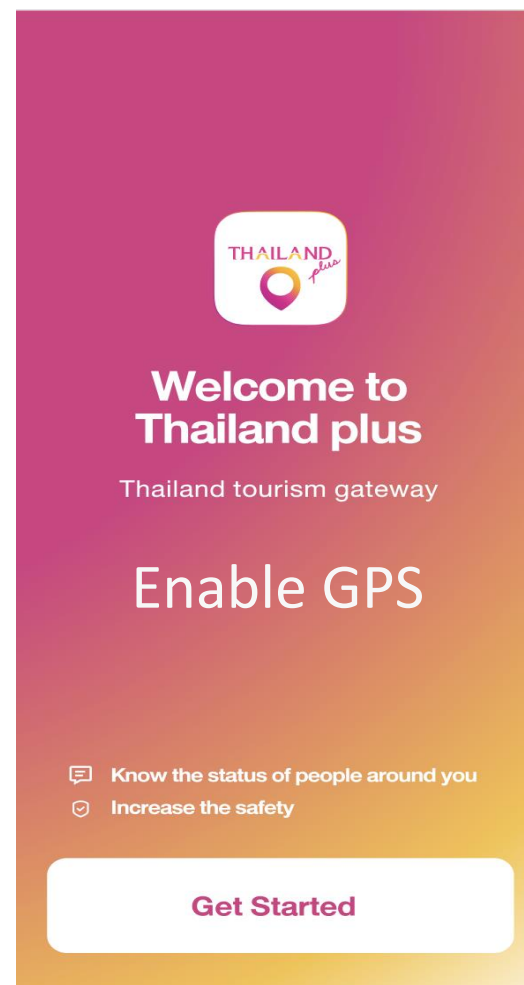




User manual



Application

ThailandPlus

Presented by
Digital Government development Agency
(Public Organization)



DGA
Digital Government Development Agency




















COVID-19 Prevention Measures for Travelers wish to enter Thailand **Case Traveler with Smart Phone**

Preparation Before Departure

Prevention measure upon arrivals



Process	<p>1. Traveler submit required documents</p>  <p>2. Embassy/Consular Issue of Certified documents</p>  <p>- VISA - COE*</p> <p>3. Traveler install ThailandPlus</p>  +  COE no.	<p>4. Document Validation</p>   +  COE no. <p>5. Disease Control</p>  <p>6. Immigration Control</p>  <p>7. Quarantine</p> 
Requirements	<p>1.1 Submit Confirmation of Flight Tickets SQ ASQ AHQ Insurance to acquire COE</p> <p>2.1 Issue COE Via Online System 2.2 Communicate and Promote ThailandPlus Installation. Travelers should finish the application registration before get on board</p> <p>3.1 Installation Instructions</p> <ul style="list-style-type: none"> • Download from AppStore/ PlayStore • Fill COE number • Fill COE Reference ID (6 digits) provided from COE online 	<p>4.1 Documents verifications 4.2 Application activation Verification in Smart Phone by compare COE no. between application and document **</p> <p>5.1 Take Temperature Fill T.8 form Compare to COE according to COVID-19 measures</p> <p>6.1 Documents approval before entering the country</p> <p>7.1 Quarantine process according to COVID-19 measures</p>
Responsible identity	<p>Traveler</p>  <p>Ministry of Foreign Affairs</p>  <p>Traveler</p> 	<p>Airport Thailand</p>  <p>Department of Disease Control</p>  <p>Immigration Control</p>  <p>Department of Disease Control</p> 

*COE : Certificate Of Entry



ThailandPlus Team

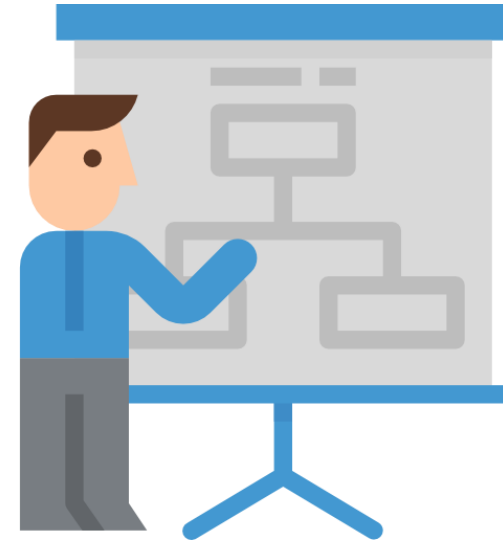
Remark : This measure on cover visitors via air transport



Outline

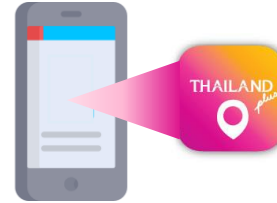
1) Registration

2) Edit/Reset Registration



Steps for ThailandPlus Registration

Visitors download ThailandPlus and install on their mobile phone before the departure to Thailand. Check availability now these store



Search for

“ThailandPlus”



App store



Huawei App
Gallery

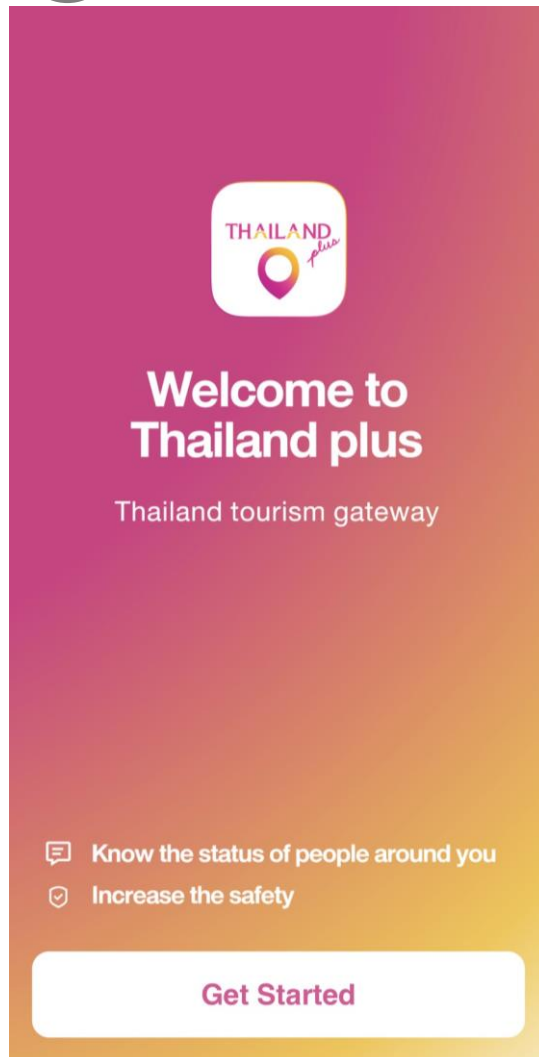


Play store

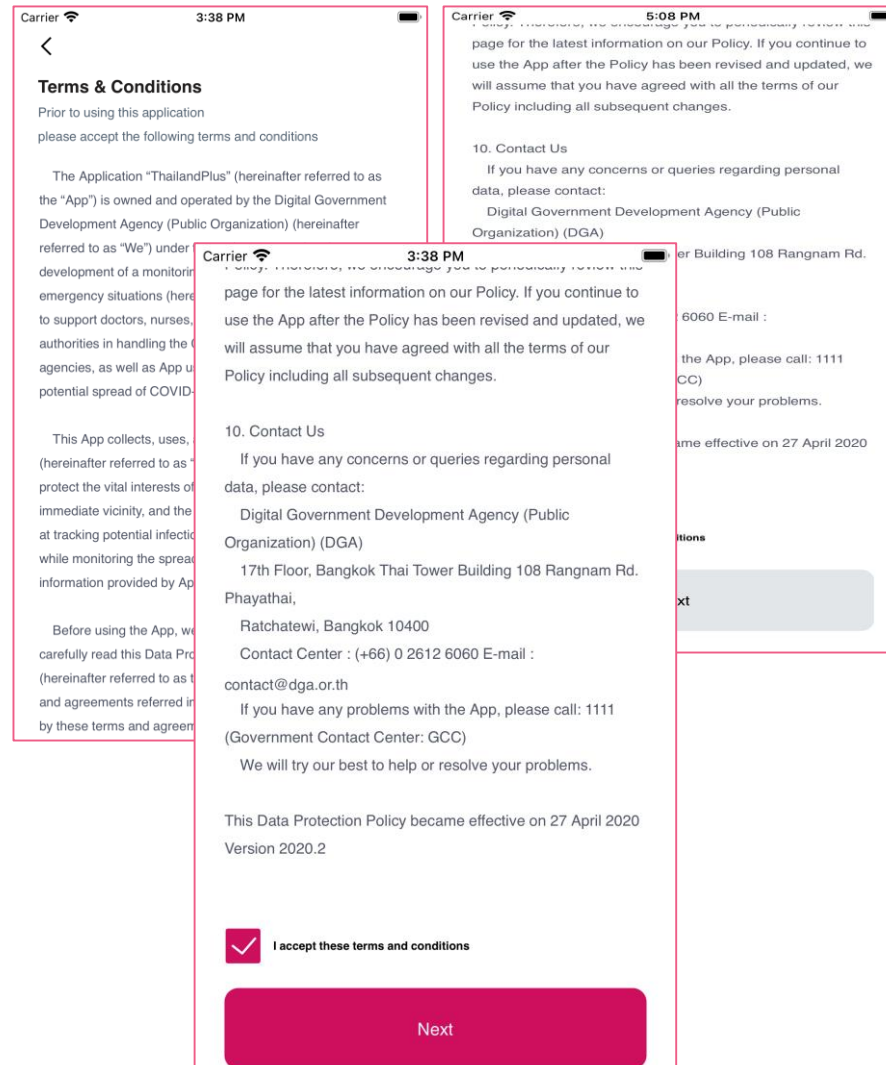


Steps for ThailandPlus Registration

1 Welcome page



2 Visitors acknowledge ThailandPlus privacy policy

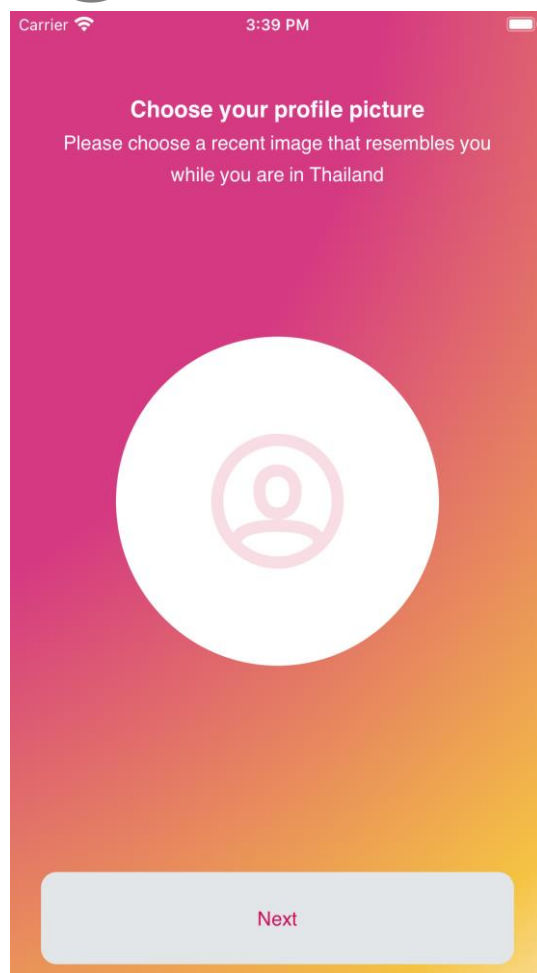


Visitors are recommended to read the privacy policy carefully before usage. Terms and conditions are apart of Thailand COVID - 19 preventive measure **Furthermore this application is a monitoring system that support contingency management for Thailand; served as a COVID-19 spreading tracing tool.**

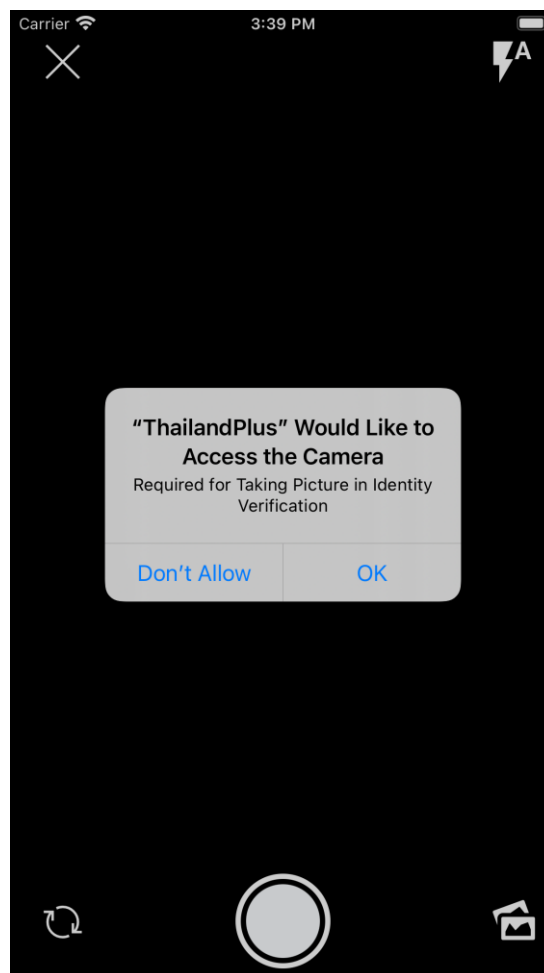
When visitors read thoroughly and **mark on I accept these terms and conditions on box they have accepted the personal data protection set forth by this policy.**

Steps for ThailandPlus Registration

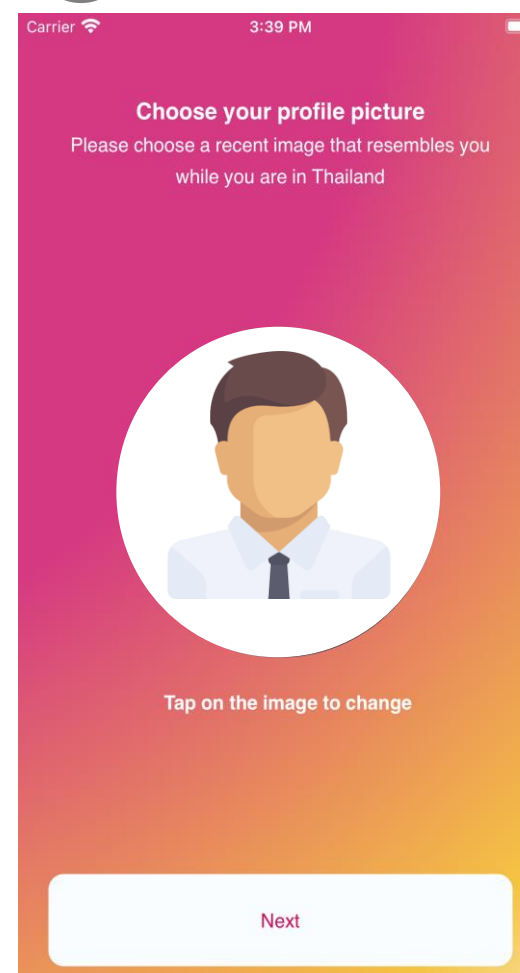
3 Change Profile Photo



4 Pop-up ask for camera access permission



5 Profile photo display



Caution

2 ways available for your profile photo .

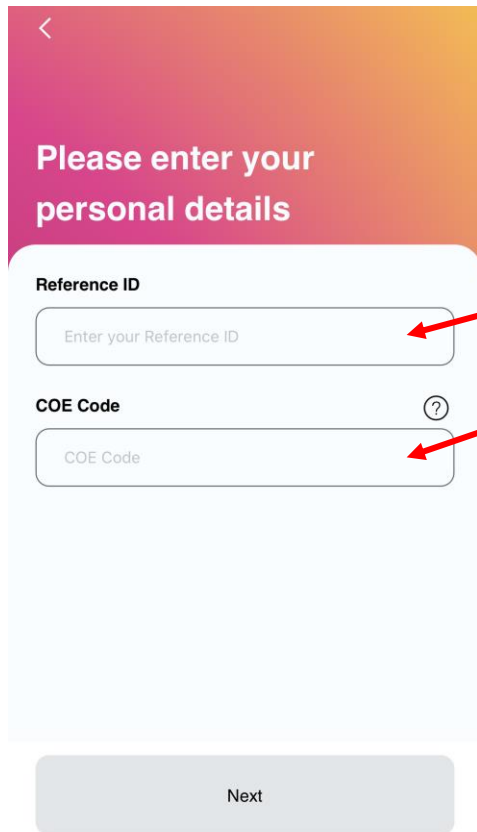
- Browsing Profile photo from photo Gallery, it is recommended that you choose recent photo taken within one month
- Taking a new photo

In both cases, full face look straight forward into the camera without cap or sun glasses on are requested (eyeglasses are acceptable)

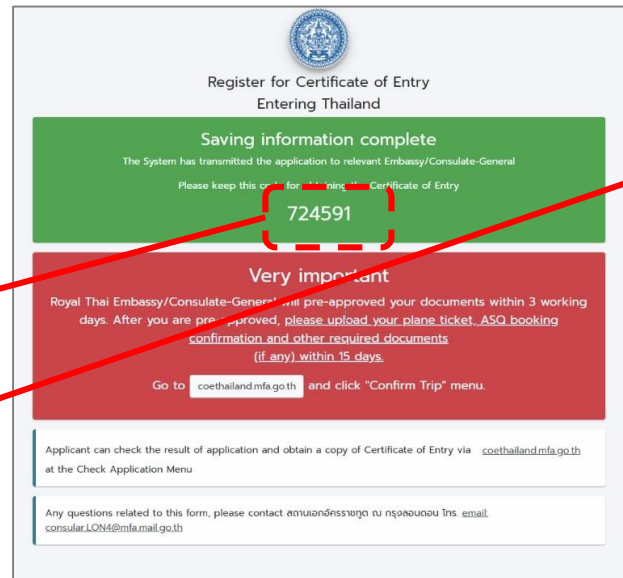
Steps for ThailandPlus Registration

7 Fill in 6 digits Reference ID and COE code

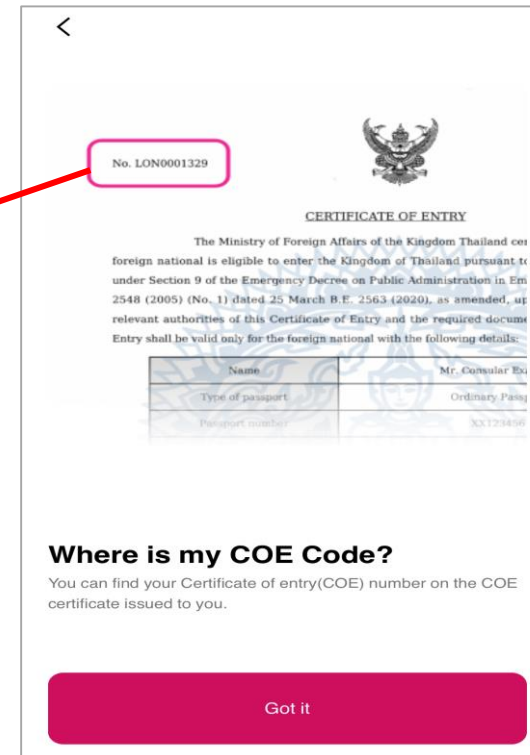
6 Fill in form



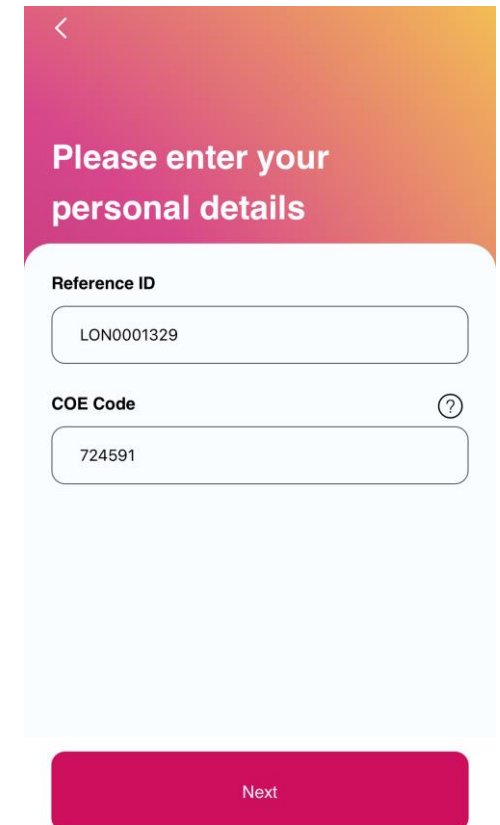
7.1 Example of Reference ID (6 digits) generated from COE Online System



7.2 Example of COE document



7.3 Example of filling in the data

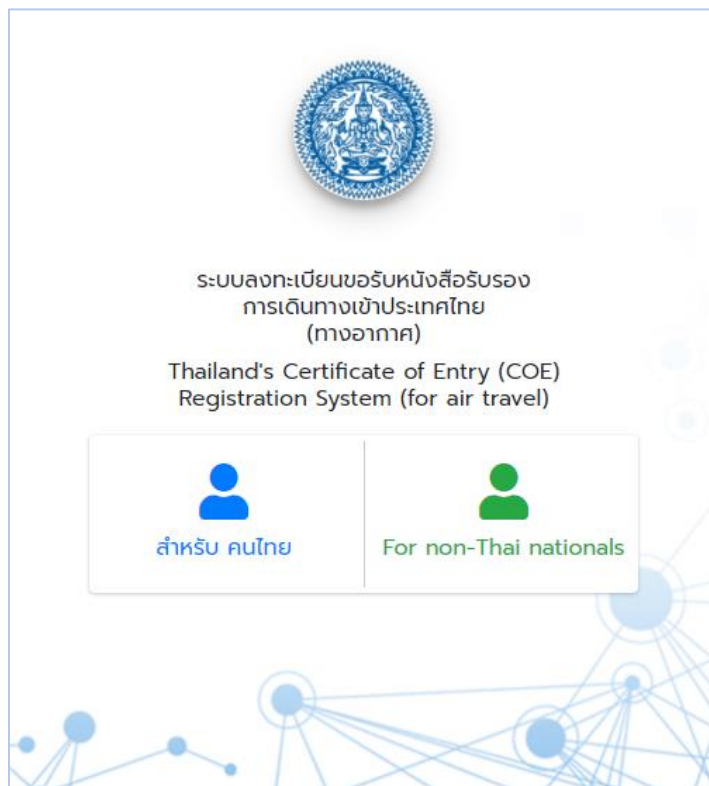


Remark !!

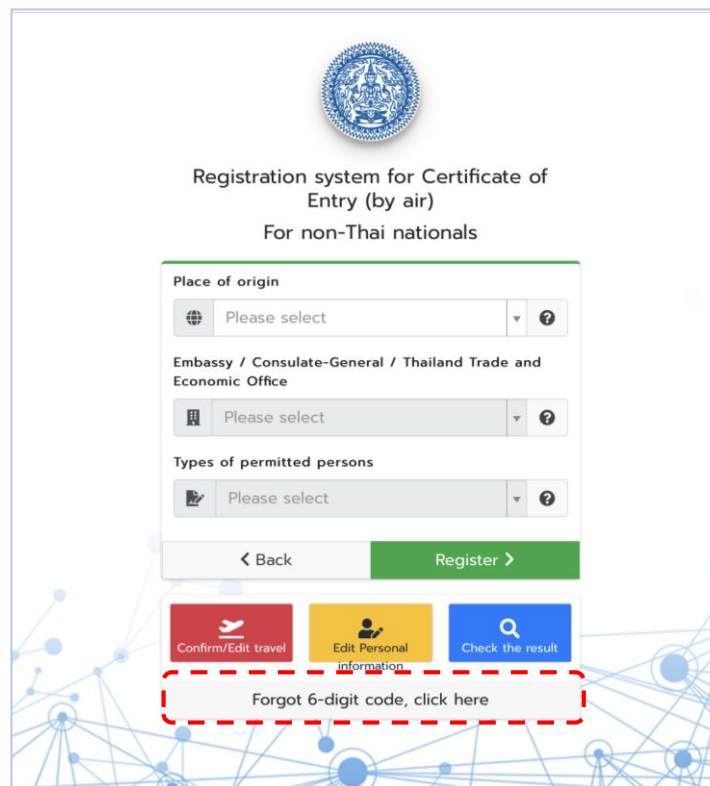
- The Reference ID (6 digits) is the same number generated from COE Online System **Forget Reference ID see more details on the following page**
- COE : Certificate Of Entry is a document certified the person the permission to enter into The kingdom of Thailand.
- False input for 3 times will results in registration locking for 5 minutes. Then back to Step 6

Forget Reference ID from COE Online System

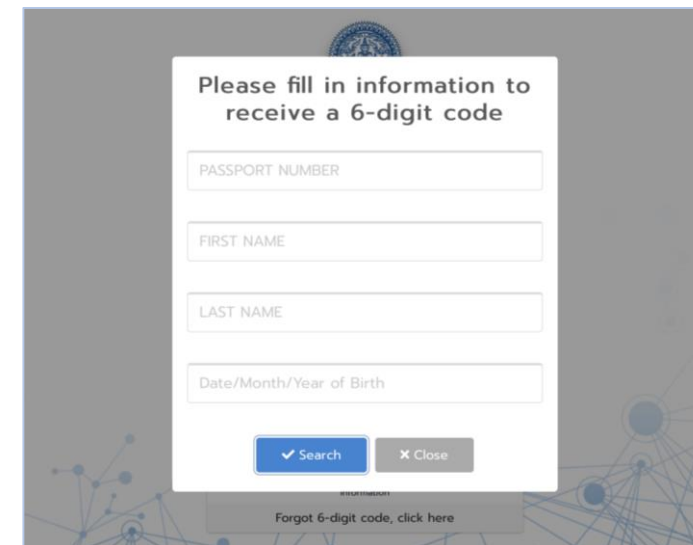
- 1** Go to COE Online Website
www.coethailand.mfa.go.th



- 2** Click
"Forgot 6-digit code, Click here"



- 3** Fill in the required information to get the reference id 6 digits

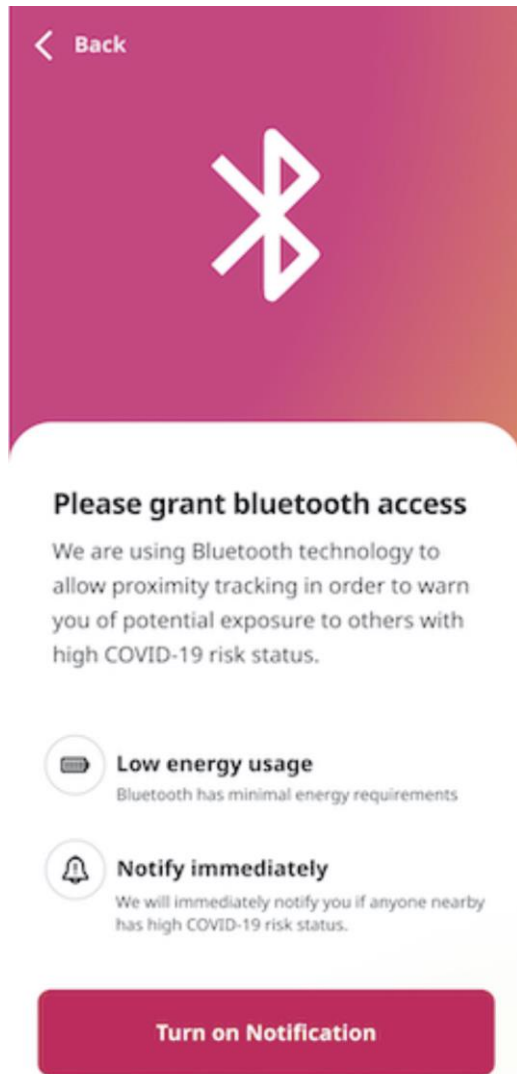


Remark : For more information, check COE Online via YouTube link :

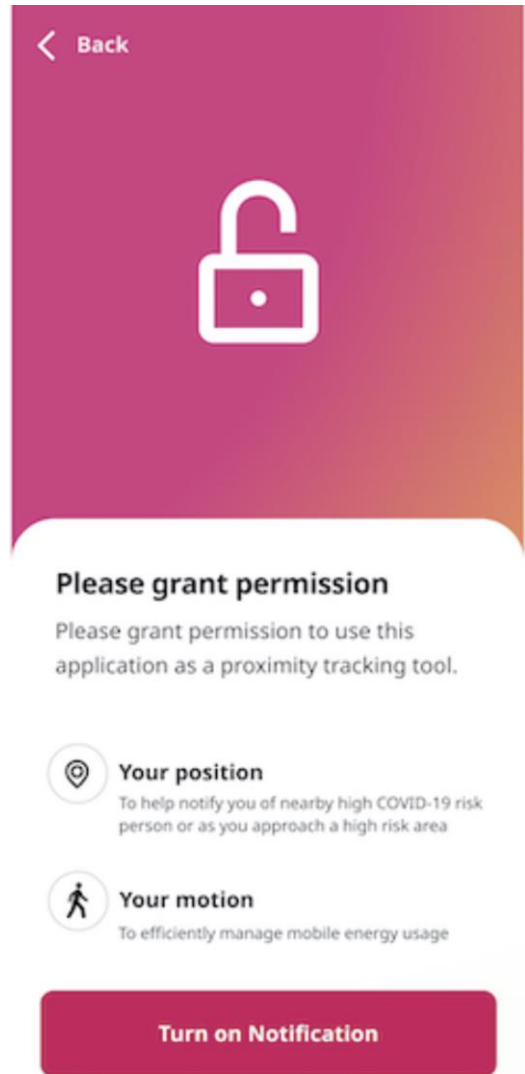
<https://www.youtube.com/watch?v=c9KAufUyRjY&feature=youtu.be>

Steps for ThailandPlus Registration

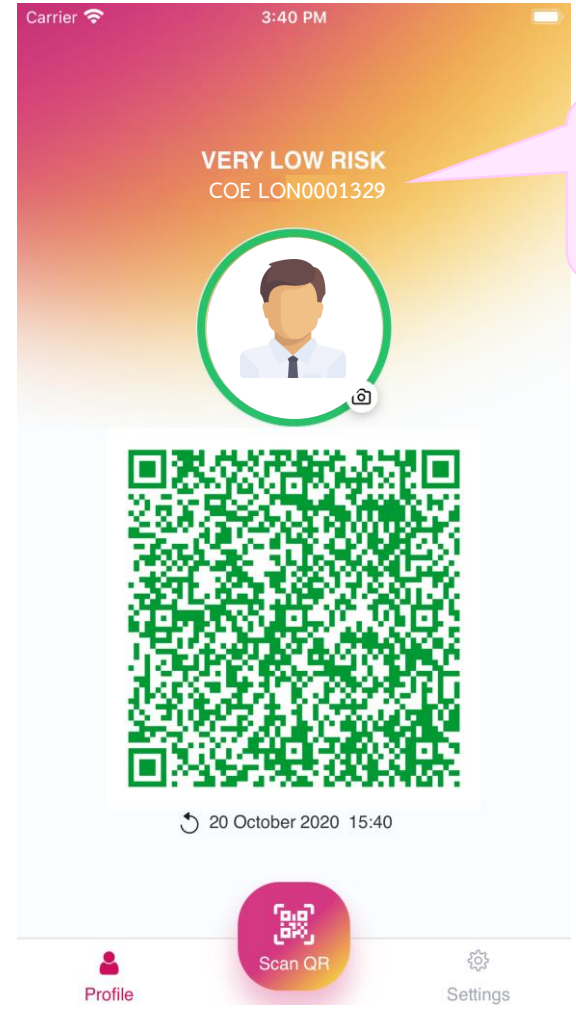
8 Allow application to access to Bluetooth



9 Allow application to access to GPS



10 Example of QR Code



COE Code in ThailandPlus must be identical to the number indicated on COE document



Steps for edit/reset ThailandPlus

Step for edit/reset ThailandPlus upon arrival at Thai airport



Visitors

Prepare to hand COE document and ThailandPlus registered

Edition
1. Tap Setting button in ThailandPlus
2. Tap Reset the software
3. Scan QR code provided by authorized officers at Thai airport
4. Correct informaton in ThailandPlus
5. Revalidate with authorized officers again

Authorized officers at the airport

Validation
1. COE code in ThailandPlus and in document are identical.
2. Profile photo with full face 2 eyes look into the camera, no cap nor sunglasses on (eyeglasses are acceptable)

Match requirement?

Generate QR code from iPad* to visitors to be scanned by visitors' mobile phone (Reset the software)

**Specific iPad will have the permission for QR Code generation.*

Disease control check point

Visitors will be measured the temperature and following other instructions for COVID-19 spreading prevention

Visitors continue to the next immigration process



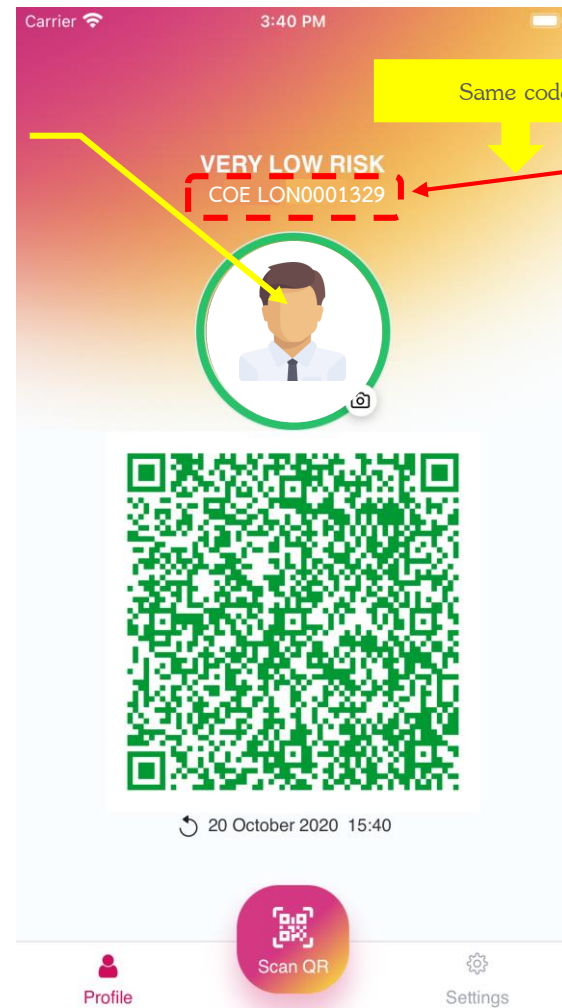
Step for ThailandPlus Validation

1 Visitors show ThailandPlus

2 Visitors show COE document

Profile photo with full face 2 eyes look into the camera no cap nor sun glasses on

**Either one or both points do not meet the instruction visitors will be required to edit/reset ThailandPlus again*



Reset ThailandPlus for authorized officers



AOT issue QR Code for Resetting ThailandPlus

Compatible Hardware: iPad every model

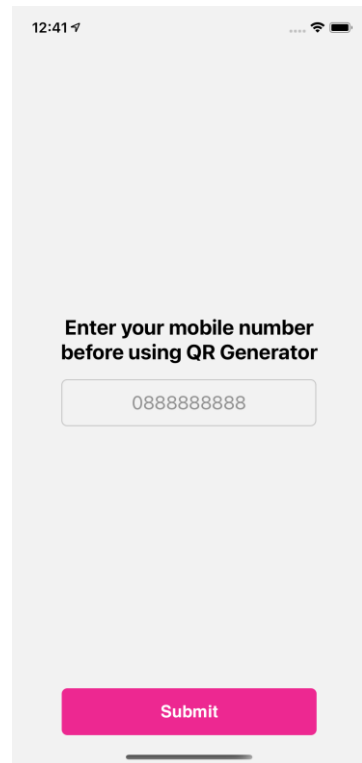
1 Welcome page to ThailandPlus Staff Version

2 Fill registered mobile phone number to get OTP. The OTP then will be sent via SMS

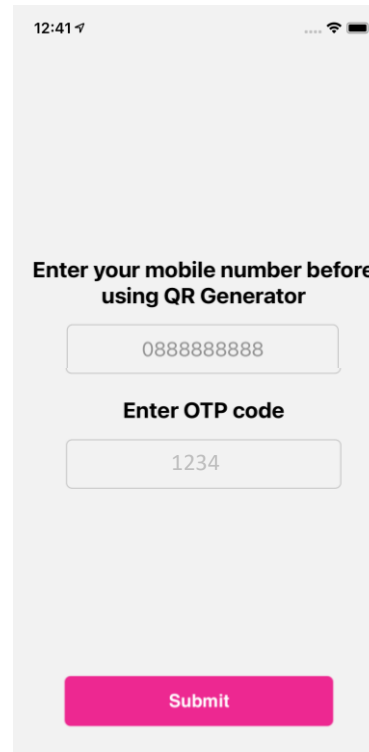
3 Fill OTP to authenticate

4 Tap Generate To receive QR Code

5 QR Code from authorized officer



AOT send officer list (name and phone number) to register with DGA (Internet Connection required)



If the phone number filled has not been registered with DGA, OTP will not be sent (Internet Connection required)



Tap Generate QR Code to create new QR Code. No limit on Generation Time (Internet Connection does not require)

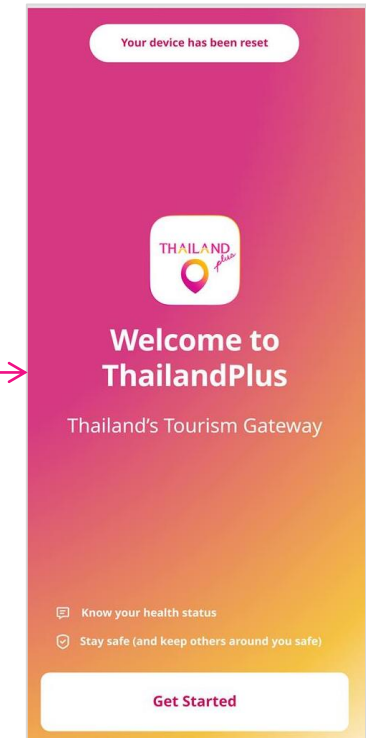
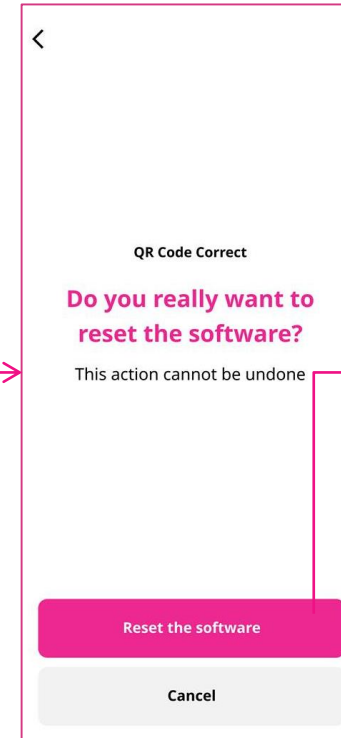
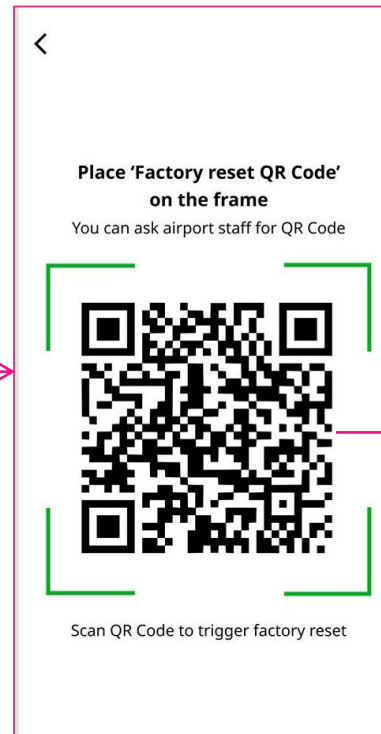
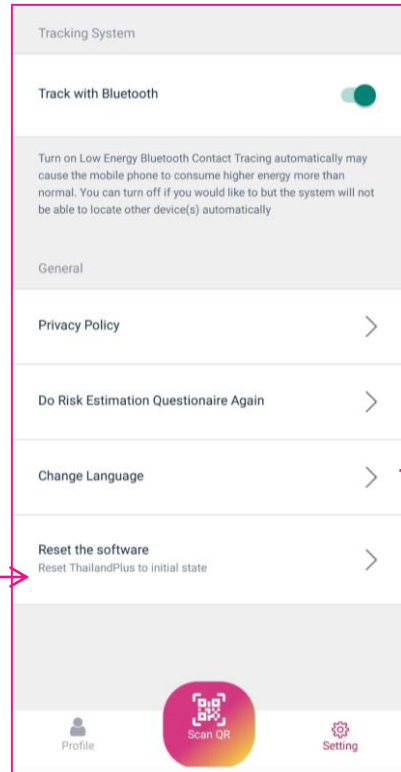
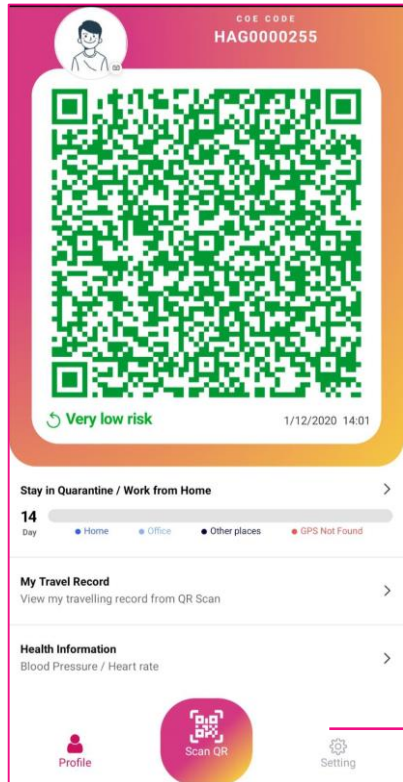


Each QR Code is one time use and last only 10 seconds

Reset ThailandPlus for traveler

ใช้งานฟังก์ชัน Reset ข้อมูล

- 6 Tab on menu “Setting”
- 7 Select “Reset the software”
- 8 Scan QR Code from authorized officer (in step 5)
- 9 Confirm reset
- 10 Reset is done. Traveler can make registration again





Thank You

Digital Government Development Agency (Public Organization)

Website : www.dga.or.th, <http://thailandplus.in.th>