



# DITP's Tips to avoid **scams**

DITP advises you to conduct basic credibility check on your new trade counterpart



## Genuine exporter/manufacture?



✓ a business registered with DBD  
(datawarehouse.dbd.go.th)



✓ check website with Scamaviser  
(www.scamadviser.com)



✓ physical address is valid  
(you may check on Google map)



✓ land-line telephone number must be available and valid  
(BKK landline always begins with +662-XXX-XXXX)

✓ check website information

- ▶ photos of company/factory
- ▶ photo and name of management team
- ▶ photo of products matched company name/brands
- ▶ available both in English and Thai



✓ corporate email address shows greater credibility than  
@gmail, @yahoo, @hotmail, etc.



✓ confirm the authenticity with

- Federation of Thai Industries (www.fti.or.th)
- Thai Chamber of Commerce and Board of Trade of Thailand (www.thaichamber.org)
- related trade associations
- DITP's exporter list (www.thaitradefair.com/ExporterList/?page=ExporterList)



## Before you pay



### ! Be calm and cautious

- ! **suspect** offers that come out of the blue or deals that seem too good to be true
- ! **ignore** pressure to make payment especially when important information is withheld
- ! **do not** make big or full amount of advance payment/deposit
- ! **avoid** bank transfer, instead open L/C
- ! **check** receiver's bank account
  - ✓ name matches company, not a "personal" account
  - ✓ branch in the same area with company address

### DITP's recommendation:

"easy and safe ways to find your new Thai suppliers are through

**THAITRADE.COM**  
YOUR ULTIMATE SOURCING DESTINATION

or  
**DITP overseas offices**

(www.ditp.go.th/ditp\_web61/foreign\_of\_ce\_all\_en.php)

If you are still unsure, do not hesitate to contact nearest DITP's office

(www.ditp.go.th/ditp\_web61/foreign\_of\_ce\_all\_en.php)

## If you have been scammed...

### what action should you take?



gather all evidence related to the case  
(commercial documents, money transaction, etc.)

### take legal actions

- ▶ get documents legalized by consular authorities
- ▶ appoint a legal representative in Thailand
- ▶ authorize your legal representative to press charge on such fraudulent individual at the police station in Thailand



find list of Thai law firms [www.legal500.com/c/thailand/directory/](http://www.legal500.com/c/thailand/directory/)