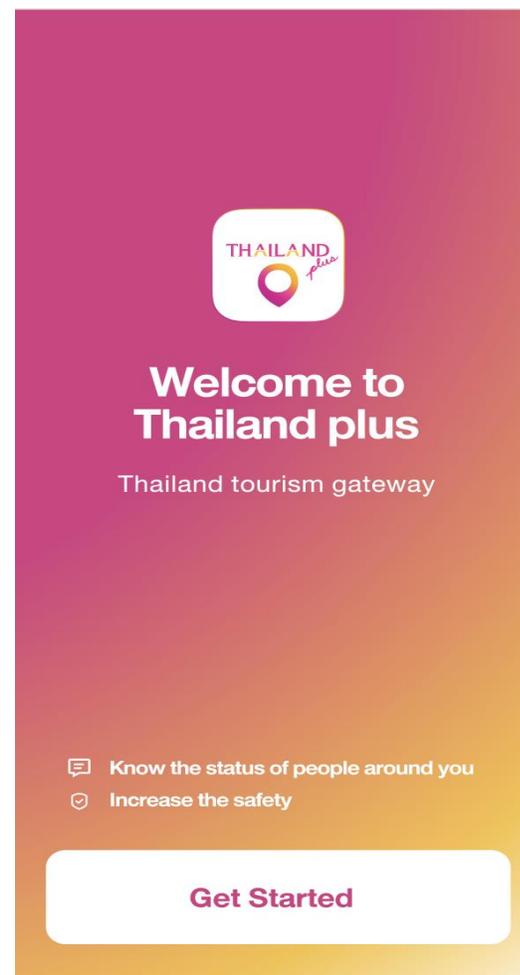




User manual



Application

ThailandPlus

Presented by
Digital Government development Agency (Public Organization)



DGA
Digital Government Development Agency



COVID-19 Prevention Measures for Travelers wish to enter Thailand **Case Traveler with Smart Phone**

Preparation Before Departure

Prevention measure upon arrivals



Process	<p>1. Traveler submit required documents</p>  <p>2. Embassy/Consular Issue of Certified documents</p>  <p>- VISA - COE*</p> <p>3. Traveler install ThailandPlus</p>  +  COE no.	<p>4. Document Validation</p>   +  COE no. <p>5. Disease Control</p>  <p>6. Immigration Control</p>  <p>7. Quarantine</p> 
Requirements	<p>1.1 Submit Confirmation of Flight Tickets SQ ASQ AHQ Insurance to acquire COE</p> <p>2.1 Issue COE Via Online System</p> <p>2.2 Communicate and Promote ThailandPlus Installation. Travelers should finish the application registration before getting on board</p> <p>3.1 Installation Instructions</p> <ul style="list-style-type: none"> • Download from AppStore/ PlayStore/Huawei app gallery • Fill COE Reference ID (6 digits) provided from COE online • Fill COE COD 	<p>4.1 Documents verifications</p> <p>4.2 Application activation Verification in Smart Phone by compare COE no. between one on the application and another one on paper</p> <p>5.1 Take Temperature Fill T.8 form Compare to COE according to COVID-19 measures</p> <p>6.1 Documents approval before entering the country</p> <p>7.1 Quarantine process according to COVID-19 measures</p>
Responsible identity	<p>Traveler</p>  <p>Ministry of Foreign Affairs</p>  <p>Traveler</p> 	<p>Airport Thailand</p>  <p>Department of Disease Control</p>  <p>Immigration Control</p>  <p>Department of Disease Control</p> 

*COE : Certificate Of Entry



ThailandPlus Team

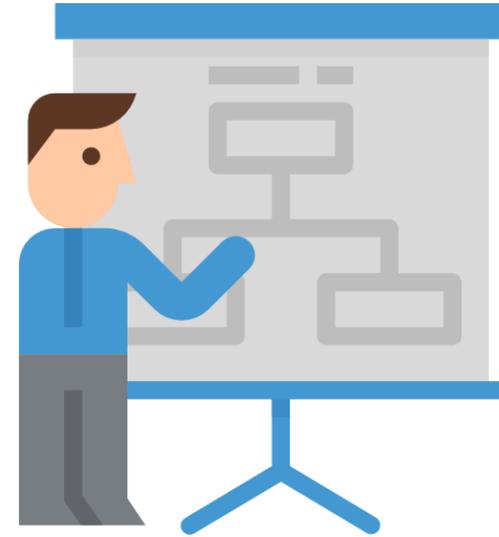
Remark : This measure on cover visitors via air transport



Outline

1) Registration

2) Edit/Reset Registration



Steps for ThailandPlus Registration

Visitors download ThailandPlus and install on their mobile phone before the departure to Thailand. Check availability now these store



Search for

“ThailandPlus”



App store



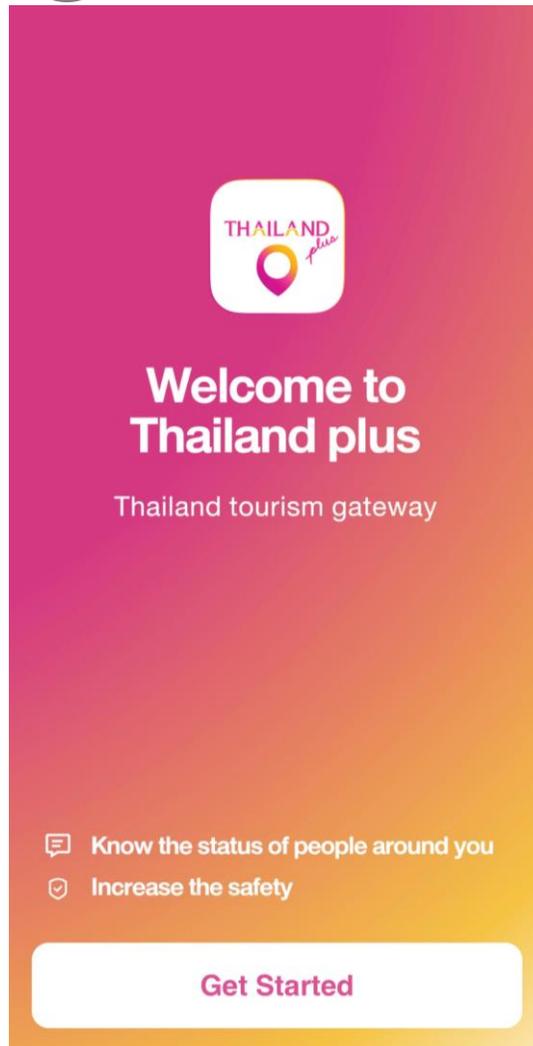
Huawei App
Gallery



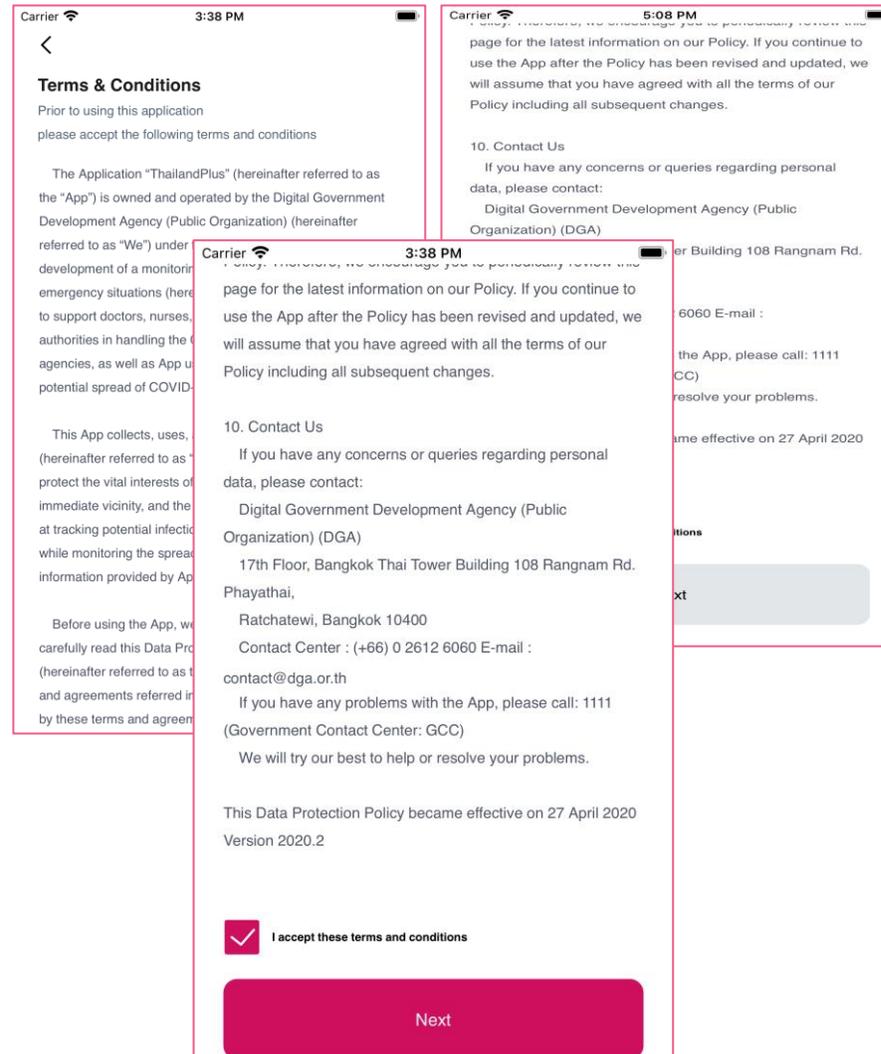
Play store

Steps for ThailandPlus Registration

1 Welcome page



2 Visitors acknowledge ThailandPlus privacy policy

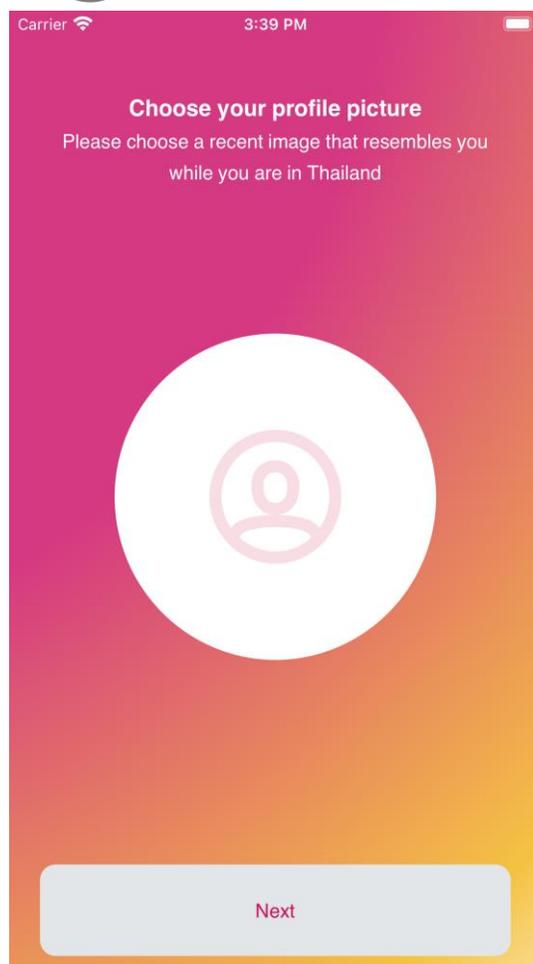


Visitors are recommended to read the privacy policy carefully before usage. Terms and conditions are apart of Thailand COVID -19 preventive measure **Furthermore this application is a monitoring system that support contingency management for Thailand; served as a COVID-19 spreading tracing tool.**

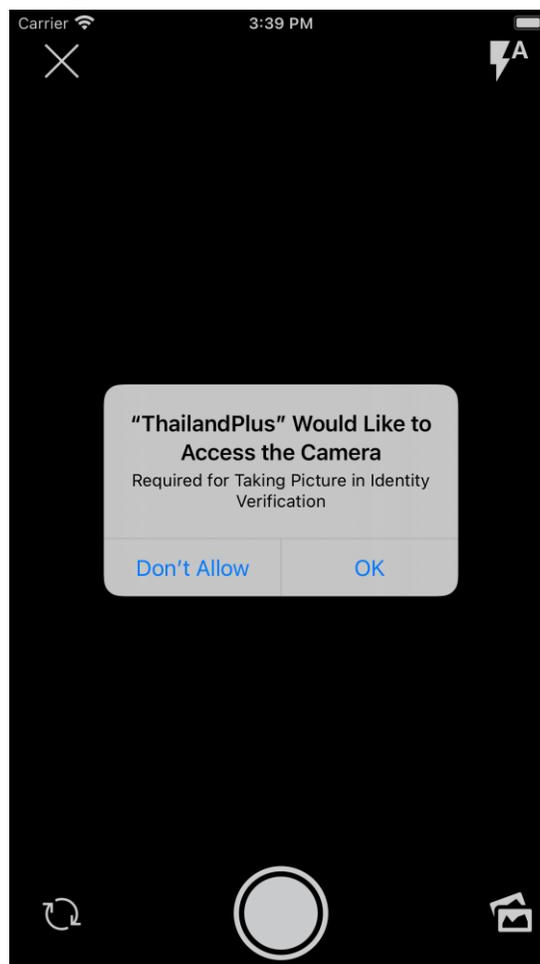
When visitors read thoroughly and **mark on I accept these terms and conditions on box they have accepted the personal data protection set forth by this policy.**

Steps for ThailandPlus Registration

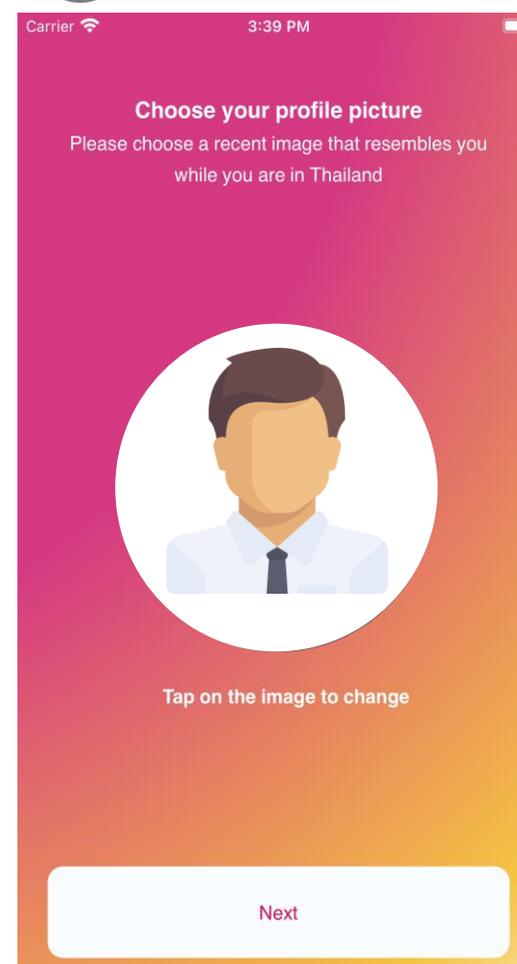
3 Change Profile Photo



4 Pop-up ask for camera access permission



5 Profile photo display



Caution

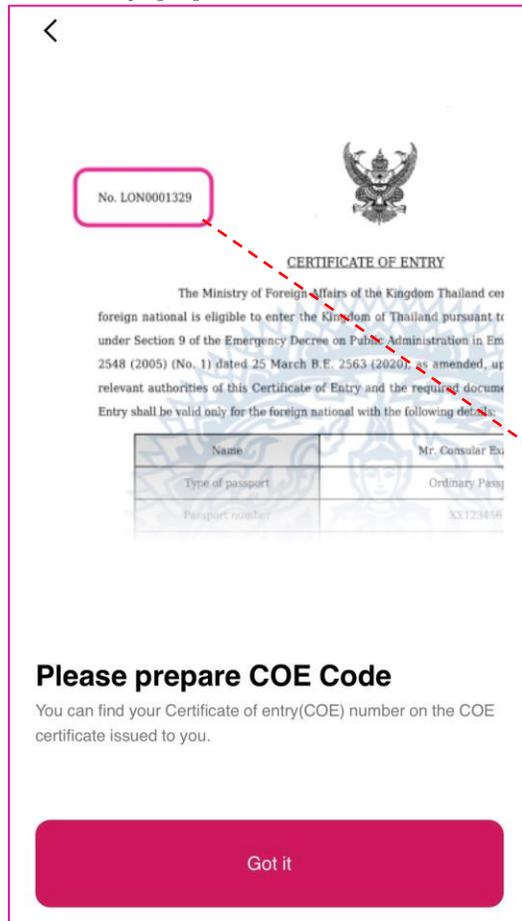
2 ways available for your profile photo .

- Browsing Profile photo from photo Gallery, it is recommended that you choose recent photo taken within one month
- Taking a new photo

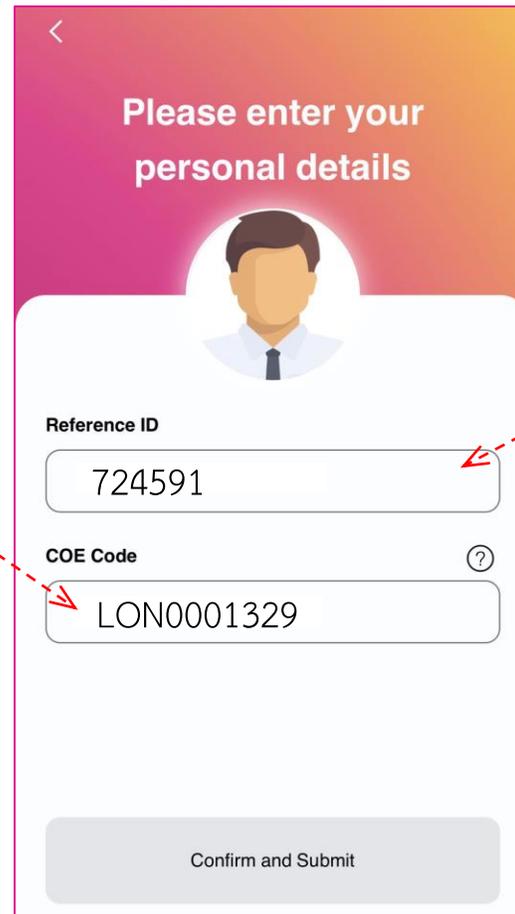
In both cases, full face look straight forward into the camera without cap or sun glasses on are requested (eyeglasses are acceptable)

Steps for ThailandPlus Registration

6 Example of COE Code from Certificate of Entry paper



7 Fill in 6 digit Reference ID and COE Code



Please enter your personal details

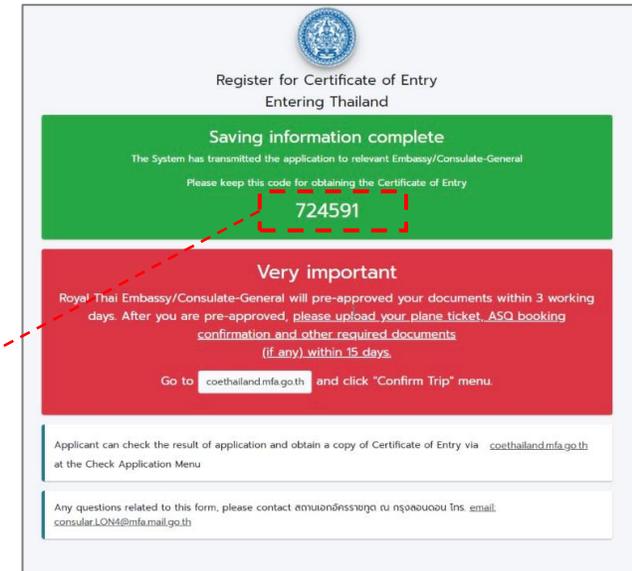
Reference ID

724591

COE Code

LON0001329

Confirm and Submit



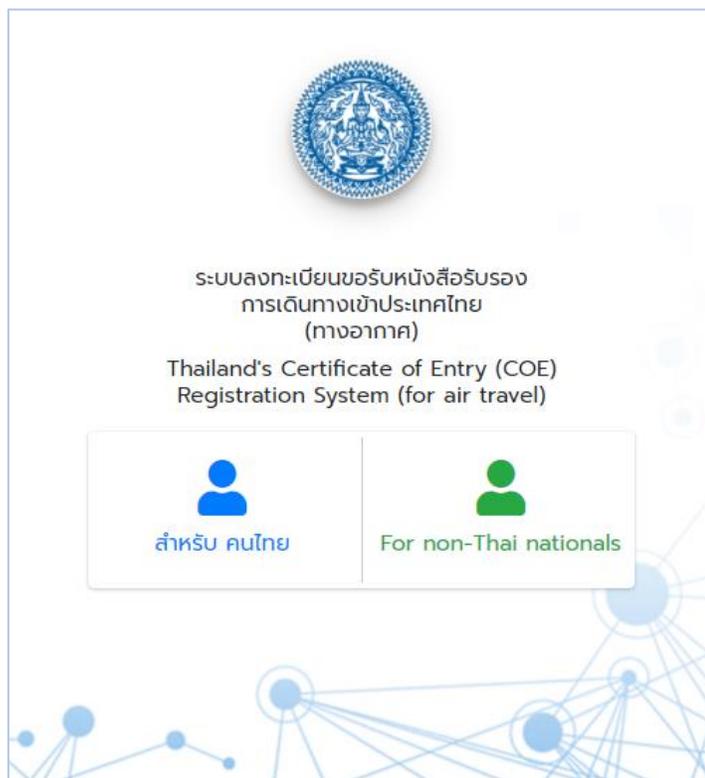
Example of Reference ID (6 digits) generated from COE Online System

Remark !!

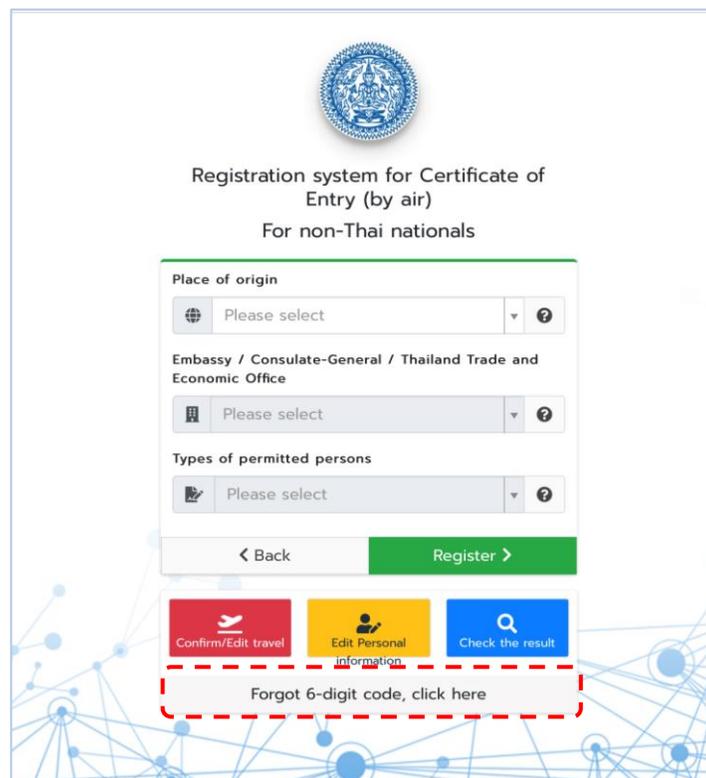
- The Reference ID (6 digits) is the same number generated from COE Online System **Forget Reference ID, see more details on the following page**
- COE : Certificate Of Entry is a document certified the person the permission to enter into The kingdom of Thailand.
- False input for 3 times will results in registration locking for 5 minutes. After that, start again at Step 6

Forget Reference ID from COE Online System

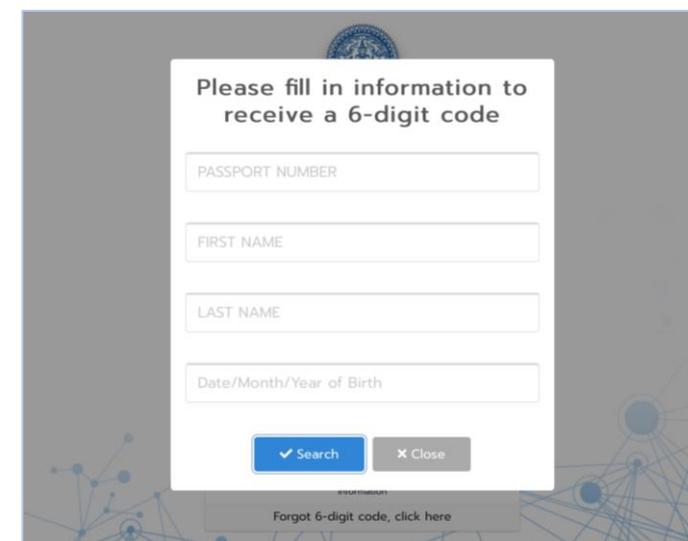
- 1** Go to COE Online Website
www.coethailand.mfa.go.th



- 2** Click
 “Forgot 6-digit code, Click here”



- 3** Fill in the required information to get the reference id 6 digits



Remark : For more information, check COE Online via YouTube link :
<https://www.youtube.com/watch?v=c9KAufUyRJY&feature=youtu.be>

Steps for ThailandPlus Registration ThailandPlus

8 Allow GPS



Please grant permission

to use this application as a proximity tracking tool.



Your position

To allow us to track your location using GPS



Your motion

To efficiently manage mobile energy usage

Grant permission

9 Allow Bluetooth



Please grant bluetooth access

We are using Bluetooth technology to allow proximity tracking in order to warn you of potential exposure to others with high COVID-19 risk status.



Low energy usage

Bluetooth has minimal energy requirements

Grant permission

10 Registration Completed



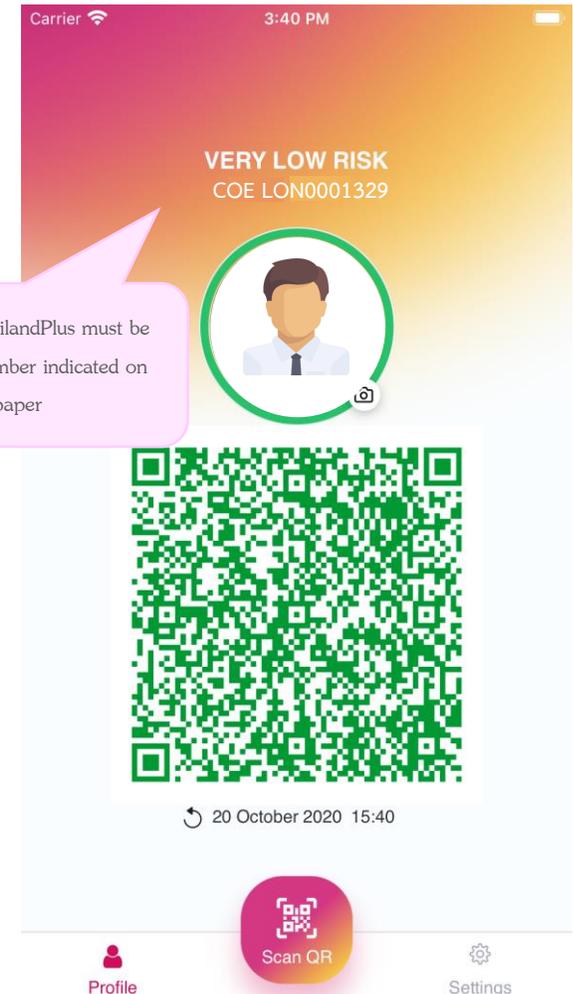
Successfully registered

Start using Now!!!!

Start

COE Code in ThailandPlus must be identical to the number indicated on COE paper

11 Application is Ready





Steps for edit/reset ThailandPlus

Step for edit/reset ThailandPlus upon arrival at Thai airport



Visitors

1. Prepare to hand COE paper and ThailandPlus registered

3.1.1 Reset software
1. Tap Setting button in ThailandPlus
2. Select "Reset the software"
3. Scan QR code provided by authorized officers at Thai airport
4. Correct registration in ThailandPlus
5. Revalidate with authorized officers one more time

Authorized officers at the airport

2. Validation
1. COE code, one in ThailandPlus and another one in COE paper are identical.
2. Profile photo with full face 2 eyes look into the camera, no cap nor sunglasses on (eyeglasses are acceptable)

3. Match requirement?

3.1 Generate QR code from iPad* to visitors to be scanned by visitors' mobile phone (Reset the software)

**Specific iPad will have the permission for QR Code generation.*

Disease control check point

3.2 Visitors will be measured the temperature and following other instructions for COVID-19 spreading prevention

3.2.1 Visitors continue to the next immigration process



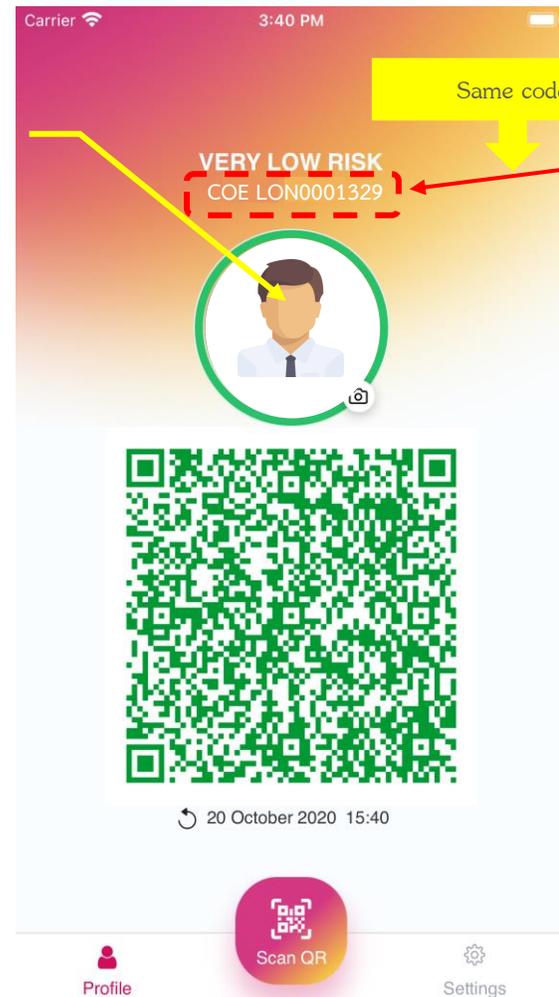
Step for ThailandPlus Validation

1 Visitors show ThailandPlus

2 Visitors show COE paper

Profile photo with full face 2 eyes look into the camera no cap nor sun glasses on

**Either one or both points do not meet the instruction visitors will be required to edit/reset ThailandPlus again*



Reset ThailandPlus for authorized officers



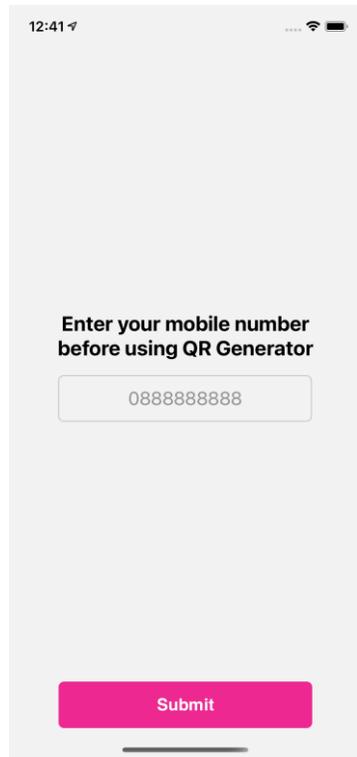
AOT issue QR Code for Resetting ThailandPlus

Compatible Hardware: iPad every model

1 Welcome page to ThailandPlus Staff Version

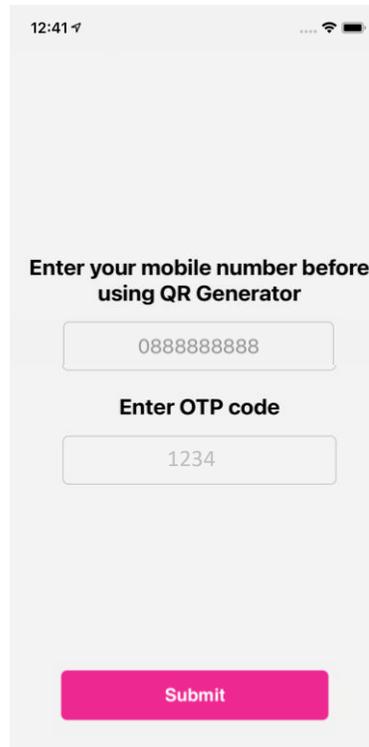


2 Fill registered phone number to get OTP. The OTP then will be sent via SMS



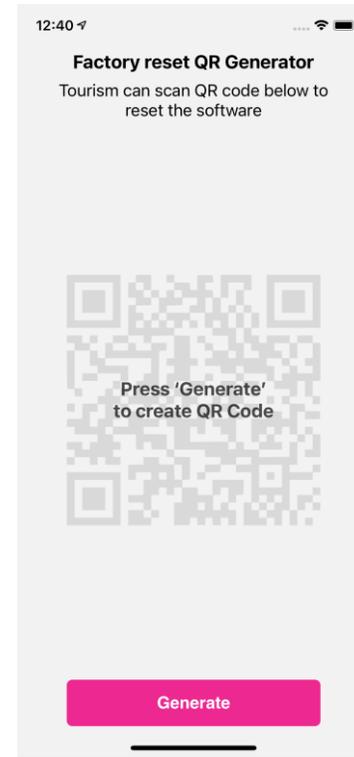
AOT send officer list (name and phone number) to register with DGA (Internet Connection required)

3 Fill OTP to authenticate



If the phone number filled has not been registered with DGA. OTP will not be sent (Internet Connection required)

4 Tap Generate To receive QR Code



Tap Generate QR Code to create new QR Code. No limit on Generation Time (Internet Connection does not require)

5 QR Code from authorized officer

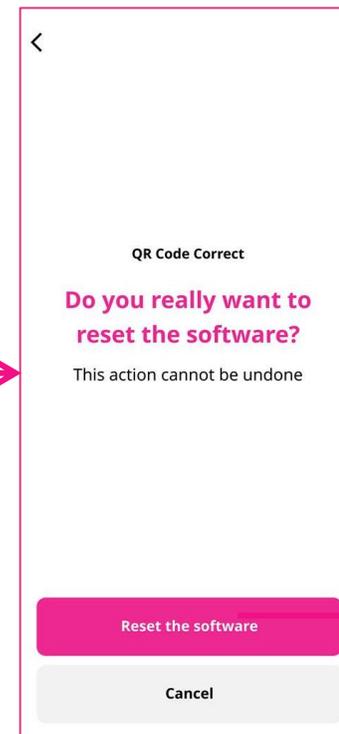
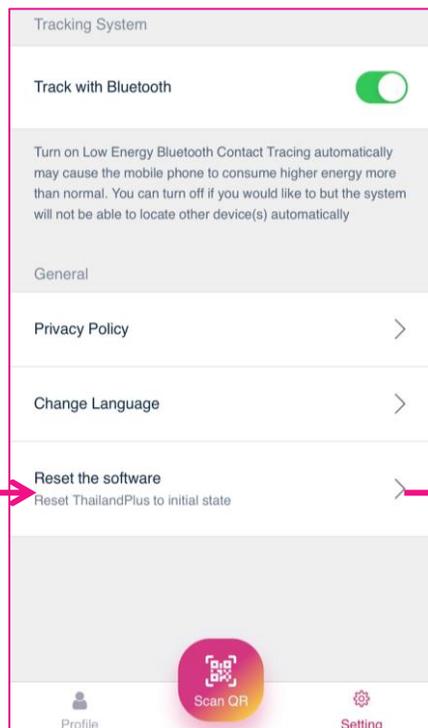


Each QR Code is one time use and last only 10 seconds (Internet Connection does not require)

Reset ThailandPlus for traveler

Reset Registration

- 6 Tab on Setting
- 7 Select “Reset the software”
- 8 Scan QR Code from authorized officer (in step 5)
- 9 Confirm reset
- 10 Reset is done. Traveler can make registration again





Thank You

Digital Government Development Agency (Public Organization)

Website : www.dga.or.th, <http://thailandplus.in.th>