

## **CHAPTER 6**

# **LABOR ISSUES AND IMPORTANT ADDRESSES**

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### 1. Labor Regulations

Employment legislation has a direct bearing on labor practices for each type of business. Investors should seek appropriate advice to determine which legislation applies to their line of business.

#### 1.1 Labor Protection

Workers in Thailand are protected by the Labor Protection Act B.E. 2541 (1998), the Labor Protection Act B.E. 2551 (2008), the Labor Relations Act (No. 2) B.E. 2518 (1975), and other related laws. These laws apply to all businesses with at least 1 employee. Employers who disregard these laws are subject to heavy fines and possible imprisonment of up to 1 year. It should be noted that domestic workers (household staff) are not included in the definition of “employee” and are not covered by the Labor Act. All other employees, whether full or part time, seasonal, casual, occasional or contract, are covered.

Important protections contained in the law are:

**Work Hours and Holidays:** The maximum number of hours for non-hazardous work is 8 hours a day, but not exceeding 48 hours per week. Where the working hours of any day are less than 8 hours, the employer and employee may agree to make up the remaining working hours in other normal working days, but not exceed 9 hours per day and the total working hours per week shall not exceed 48 hours. In some types of work as stipulated by law, the employer and the employee may agree to arrange the period of working hours, but it still must not exceed 48 hours a week. Hazardous work may not exceed 7 hours a day, or 42 hours per week. The employees are entitled to no fewer than 13 national holidays per year, as well as a minimum of 6 days of annual vacation after working consecutively for 1 full year. The employees have the choice of whether they wish to work overtime or on holidays. A female employee is entitled to maternity leave for a period of 90 days including holidays, but paid leave shall not exceed 45 days.

All employees are entitled to a daily rest period of at least 1 hour after working 5 consecutive hours. The employer and the employee may arrange the daily rest period to be shorter than 1 hour at each time, but it must not be less than 1 hour a day in total. A weekly holiday of at least 1 day per week at intervals of a six-day period must be arranged by the employer.

For work performed in excess of the maximum number or working hours fixed either by law or by specific agreement (if the latter is lower), the employees must be paid overtime compensation. The rates for overtime vary and range from 1-1/2 times to 3 times the normal hourly wage rate for the actual overtime worked. The maximum number of overtime working hours is limited to not more than 36 hours a week.

The minimum age for employment is 15 years, and the workers below the age of 18 are banned from dangerous and hazardous jobs. They are also prohibited from working overtime, on holidays, or between the hours of 10 p.m. and 6 a.m. A pregnant employee is also prohibited from working overtime, on holidays, or between the hours of 10 p.m. and 6 a.m. However, if she works in an executive position, or performs academic, administrative, and/or work relating to finance or accounts, the employer may assign her to work overtime on a working day with her consent insofar as it does not affect the health of the pregnant employee.

– **Sick Leave:** Employees can take as many days of sick leave as necessary, but the employer is required to pay wages in respect of a day of sick leave for not exceeding 30 working days per annum. The employer may require the employee to produce a certificate from a qualified doctor for a sick leave of 3 days or more.

– **Severance Pay:** Employees who have worked for at least 120 days but less than 1 year are entitled to 30 days severance pay. For personnel employed between 1 and 3 years, the severance pay is not less than 90 days' pay. The employees with 3 to 6 years of service will receive 180 days' pay, those with more than 6 to 10 years' service will receive 240 days' pay, and employees with more than 10 years' service will receive 300 days' pay

– **Termination of Employment:** Conditions for termination of employment are laid out in the Act, and a code governs unfair practices and unfair dismissals, which often are the result of the failure to follow correct legal procedures. Employee associations and labor unions must be registered at the Labor Department, and require a license for operation. Finally, a Labor Court specifically settles employment disputes. If an employment contract does not specify any duration, either party can terminate the contract by giving notice at or before any time of payment, to have effect in the next pay period.

– **Employee Welfare Fund:** For companies with at least 10 employees that do not have a provident fund, an Employee Welfare Fund will be established to compensate the employees who resign, are laid off, or die in service. Both employers and employees will be required to contribute to this fund.

In addition to these provisions, there are restrictions on the kind of work that women and children can perform. Guidelines are set for wages and overtime, as well as resolution of labor-management disputes. The employers are required to pay workers compensation if an employee suffers injury, sickness or death in the course of work. Thai law also requires employers to provide welfare facilities, including medical and sanitary facilities.

### 1.1.1 Workmen's Compensation

The Workmen's Compensation Act of 1994 prescribes that an employer must provide the necessary compensation benefits for employees who suffer injury or illness or who die as a result or in the performance of their work at the rates prescribed by law. The compensation benefits can be grouped into 4 categories: the compensation amount, the medical expenses, the work rehabilitation expenses, and the funeral expenses.

The payment of compensation benefits is made in accordance with the criteria and rates prescribed by law depending on the seriousness of the case. In general, the compensation amount must be paid monthly at the rate of 60% of the monthly wages of the employee subject to minimum rate and maximum rate prescribed by the Announcement of the Ministry of Labor and Social Security Welfare.

Actual and necessary medical expenses must be paid but not exceeding 45,000 baht for normal cases and 65,000 baht for serious injury. The work rehabilitation expenses must be paid as necessary according to the criteria procedures and rates prescribed by law but not exceeding 20,000 baht. In the case of death, the funeral expenses will be paid at a maximum amount equal to 100 times of the minimum daily wage rate prescribed by law.

### 1.1.2 Social Security

The Social Security Act of 1990, amended in 1999 requires that all employers withhold social security contributions from the monthly wages of each employee. The prescribed rate is currently 5% for the first 15,000 baht of salary. The employer is required to match the contribution from the employee. Both contributions must be remitted to the Social Security Office within the 15th day of the following month.

The employees with social security registration may file claims for compensation in case of injury, illness, disability or death that is not due to the performance of their work, and for cases of child delivery, child welfare, old age pension and unemployment.

### 1.1.3 Ceasing Operations Temporarily

When employers adopt this measure in Thailand, they can pay wages at a 25% reduced rate to the affected employees. Lacking understanding of the law can result in court proceedings and the risk of a court order revoking the measure of “temporary cessation of operations.”

For the conditions on adopting this measure, consult Section 75 of the Labor Protection Act. Furthermore, situations arising from events deemed to be a “force majeure”, which result in the employer not being able to operate at all, may enable the employer to withhold all wages from employees.

### 1.1.4 Termination of Employment

If an employment contract does not specify any duration, either party can terminate the contract by giving notice at or before any time of payment to take effect in the next pay period, but not required to issue a notice in advance for more than 3 months. However, there are some reasons which the employee can be dismissed without prior notice and compensation from the employer as follows:

- (a) The employee willfully disobeys or habitually neglects the lawful commands of his employer;
- (b) The employee absents himself from service;
- (c) The employee is guilty of gross misconduct;
- (d) The employee acts in a manner incompatible with the due and faithful discharge of his duty.

In addition to the above, the employer is not required to pay severance pay to the employee whose employment is terminated by the employer for any of the following reasons;

- (a) The employee has dishonestly carried out in his/her duties or committed an intentional criminal act against the employer;
- (b) The employee has intentionally caused damage to the employer;
- (c) The employee has gross negligently performed an act which results in severe loss to the employer;
- (d) The employee has violated the employer’s work regulations, rules or orders which are both lawful and equitable subsequent to a written warning (no warning is required for serious violations);
- (e) The employee has abandoned his/her duties for 3 consecutive days without reasonable cause;
- (f) The employee has been imprisoned by a final judgment of a court.

One of the grounds for dismissal with cause under the Labour Protection Act is repeated violation of work rules as stated in item (d) above, for which a previous letter of warning has been issued for the particular act. The letter will be effective for a period of 1 year from the date on which the employee commits the violation, not from when the letter was written. However, in case of a serious violation, a written warning notice is not required.

**Requirements for Warning Letter:** Section 119 (4) of the Labour Protection Act provides for the dismissal for serious cause of an employee who has committed a repeat violation of an offence for which a written warning has already been given, but does not give guidance for the form requirements for the warning letter itself. Based on previous decisions of the Supreme Court<sup>1</sup>, it is evident that:

1. Prior to issuing the warning letter, the employer should first consider the work rules. If they contain a disciplinary procedure consisting of several stages which have to be followed step by step, the employer must follow each step.

<sup>1</sup> Supreme Court Decision No. 1120/2544

2. The warning letter must contain:
  - (a) Date of issuance of the warning letter;
  - (b) Name and position of the employee;
  - (c) A description of the behavior of the employee that constitutes a violation of the work rules;
  - (d) A reference to the work rules which the employee has violated;
  - (e) A statement that of the employee commits the same violation of the work rules again, the employer will punish the employee pursuant to the procedure in the work rules.

Further, the employer should ask the employee to sign the warning letter as an acknowledgement. The employer can read the letter to the employee, and ask 2 witnesses to sign the letter to confirm it has been read and that the employee refuses to sign. A letter from the employee acknowledging violations does not constitute a warning letter.

If the employee is a member of an Employee Committee formed in accordance with the Labour Relations Act, the employer may not discipline the employee, including by issuing a warning letter, even where there has been a determination of guilt. The employer must submit a petition to the Labour Court seeking an order approving the discipline of the employee. If approved, the employer may then proceed as described above.

In the event that the employer relocates its place of business in a way that essentially affects the normal living of an employee, the employer must notify the employee of the relocation at least 30 days in advance or pay an amount in lieu of the advance warning of 30 days' wages. If the employee refuses to move and work in the new location, the employee has the right to terminate the employment contract within 30 days as from the date of being informed by the employer or the date of relocation, as the case may be. In this regard, the employee is entitled to receive a special severance pay at the rate of not less than the rate of severance pay.

In the event the employer terminates an employment as a consequence of streamlining the work units, production process and distribution service, due to an introduction or change of machinery or technology that reduces the required number of employees, the employer must notify the Labor Inspector and the employee concerned at least 60 days in advance of the date of termination or pay an amount in lieu of an advance notice, that is equal to 60 days' wages to the employee. Moreover, the terminated employee will be entitled to the prescribed severance pay. In addition to that, if the terminated employee has worked consecutively for more than 6 years, the employee would be entitled to an additional special severance pay at the rate of not less than 15 days' wages for each full year of service, calculated from the start of year seven onwards. However, the total amount of this additional special severance pay is limited to the equivalent of 360 days' wages.

### **1.1.5 2013 Minimum Daily Wage**

#### 2013 Minimum Daily Wage

Effective 1 January 2013, the minimum wage in all provinces of Thailand is 300 baht per day.

*Source: Ministry of Labor ([www.mol.go.th](http://www.mol.go.th))*

## **1.2 Legal Implications of Labor Management**

In general, Thai labor laws provide for considerable freedom in managing labor. In many countries, it is not legal to discriminate on the basis of age or sex. Perusal of personnel ads in Thai newspapers finds the employers narrowly defining their needs: "The successful candidate will be male, less than 35 years of age, not a member of a labor union, and at least 150 cm in height, etc."

Further, the government does not interfere with a company's retrenchment policies when economic conditions necessitate cutbacks. There is no "first in, last out" requirement in Thailand. Similarly, Thai employers have the right to transfer employees to other work locations, provided the transfer is not ordered with the exclusive intent to create hardship on them. Refusal to transfer is legal cause for dismissal.

### **1.2.1 Employee records**

An employer with 10 or more regular employees is required to establish written rules and regulations in Thai language governing work performance. The regulations must be displayed on the work premises within 15 days of the date from which the number of employees reached 10 or more. A copy of these rules and regulations must be submitted to the Department of Labor within 7 days of the date that the employer announces or displays the working regulations. An employer with 10 or more regular employees is also required to maintain an employee register in Thai language with documents pertaining to the payment of wages, overtime, holiday work, etc. The employee register must be maintained for at least 2 years after the date of termination of employment of each employee, together with the supporting source documents.

In addition to the above, the said employer is required to submit a report form on conditions of employment and working conditions to the Director-General or a person entrusted by Director-General within every January.

## **1.3 Tips on Recruiting and Developing Staff**

The ability of a company to attract and retain staff is considerably enhanced by tailoring compensation packages to meet individual employee needs. Increasingly, factors such as work environment, organizational policies, relationships with superiors, and career path influence decisions whether to join, or remain with, a company. In a challenging living environment such as Bangkok, these "quality of life" issues take on even more importance.

Organizing training programs to upgrade skills helps to motivate staff and demonstrates a company's commitment to its employees. Admission to such programs can be seen both as a reward for good performance and as part of the total compensation package.

## **1.4 Skills Development Act, B.E. 2545**

In 2002, the Thai government enacted a Skills Development Act that encourages business operators or employers to play a vital role in upgrading the skills and knowledge of the workforce by granting tax deduction of up to 200 percent of the training cost that occurred at the workplace. The idea was to stimulate the private sector and establishments to set up and register with the DSD as training providers for workplace learning.

The Skill Development Promotion Act, thus, encourages workplaces to establish themselves as training providers and conduct skill development in the workplace by giving incentives stipulated by the Minister under Section 7 with following privileges:

- (1) Income tax exemption on the percentage of training expenses
- (2) Assistance granted by the Department of Skill Development in providing the training of training personnel, skill standard testing provider, supervisors and others as well as on curriculum and equipment Development

- (3) Consultation service from Department of Skill Development on skill development activities
- (4) Other privileges indicated in Ministerial Regulations
- (5) Exemption on import duty and value added tax (VAT) for tools and machinery brought into the kingdom for training purpose
- (6) Deduction on utility charges for electricity and pipe water bills in the amount of two times of the training expenses

Under the Act, it is compulsory for establishments with at least 100 employees to provide training for the employees at the rate of 50 percent of the total number of employees, if not the employer has to make a contribution to the Skill Development Fund of approximately 480 baht per head per year for the number of untrained employees. Furthermore, the establishments gain other benefit under this Act such as exemption tax of the training machines, bringing experts or trainers to train their workers, free of charge of water and electric fees.

For further information about the Act, an English-language version of the file can be downloaded at: [www.boi.go.th/index.php?page=pdf\\_page&menu\\_id=329](http://www.boi.go.th/index.php?page=pdf_page&menu_id=329)

*Source: Department of Skill Development, Ministry of Labor*

### **1.5 Recruiting Technically-skilled Manpower**

There are 2 main English language daily newspapers that contain significant numbers of advertisements, both in English and in Thai. Both the Bangkok Post and The Nation boast circulation figures of close to 60,000 copies per day, and advertising rates of the 2 newspapers are similar. In addition to reaching prospective employees through the print editions of these newspapers, it should be noted that the newspapers have classified advertisements on their on-line home pages.

In addition, the Department of Employment, Ministry of Labor and Social Welfare, has a web site listing both job fairs and employment opportunities. It can be found at: [www.doe.go.th](http://www.doe.go.th).

Several domestic and international personnel recruitment services operate in Bangkok. In addition to securing personnel, these companies offer services such as advice on issues of organizational structure, labor relations, and the cultural implications of managing labor in Thailand.

Developing contacts with educational institutes to identify and court potential candidates as early as possible is also recommended. For firms with ongoing labor needs, establishing a network of contacts can be especially valuable.

In addition to tailoring compensation packages to individual need and emphasizing long-term and organizational benefits, high-end technical employees, such as scientists and engineers, need to be given work commensurate with their skills. By allowing them greater challenges, and less narrowly defining their role so that it may include responsibilities in systems design and possibly management, technical personnel become more productive and are more likely to view themselves as integral to the company as a whole.

Concrete, long-term benefits are an effective retention tool. Long-term benefits motivate personnel to work through problems and to identify self-interest with company interest. Committing resources to long-term benefits also insures that companies realize increased production levels from staff as they gain experience.

## 2. Important Addresses

### INTERNATIONAL ORGANIZATIONS

#### ASIAN DEVELOPMENT BANK (ADB), THAILAND RESIDENT MISSION

23F, Central World, 999/9 Rama 1 Road, Wangmai, Pathumwan, Bangkok 10330  
 Tel: (+66-2) 263-5300  
 Fax: (+66-2) 263-5301 to 2  
 Website: [www.adb.org/thailand](http://www.adb.org/thailand),  
[www.adb.org/TRM](http://www.adb.org/TRM)

#### ASIAN INSTITUTE OF TECHNOLOGY (AIT)

P.O. Box 4, Klong Luang, Pathumthani 12120  
 Tel: (+66-2) 524-6070  
 Fax: (+66-2) 524-6071  
 Web: [www.serd.ait.asia](http://www.serd.ait.asia), [www.serdait.com](http://www.serdait.com)  
 Email: [deanserd@ait.asia](mailto:deanserd@ait.asia), [deanserd2011@gmail.com](mailto:deanserd2011@gmail.com)

#### DELEGATION OF THE EUROPEAN UNION TO THAILAND

19F, Kian Gwan House 2, 140/1 Wireless Road, Bangkok 10330  
 Tel: (+66-2) 305-2600, 305-2700  
 Fax: (+66-2) 255-9113  
 Website: [www.eeas.europa.eu/delegations/thailand/index\\_en.htm](http://www.eeas.europa.eu/delegations/thailand/index_en.htm)  
 Email: [delegation-thailand@eeas.europa.eu](mailto:delegation-thailand@eeas.europa.eu)

#### INTERNATIONAL BANK FOR RECONSTRUCTION AND DEVELOPMENT (IBRD)

The World Bank Office, Bangkok  
 30F, Siam Tower, 989 Rama 1 Road, Pathumwan, Bangkok 10330  
 Tel: (+66-2) 686-8324  
 Fax: (+66-2) 686-8301  
 Website: [www.worldbank.org/ibrd](http://www.worldbank.org/ibrd)

#### UNITED NATIONS DEVELOPMENT PROGRAMME (UNDP)

12F, United Nations Building, Rajdamnern Nok Avenue, Bangkok 10200  
 Tel: (+66-2) 304-9100  
 Fax: (+66-2) 280-4294  
 Website: [www.undp.or.th](http://www.undp.or.th)  
 Email: [registry.th@undp.org](mailto:registry.th@undp.org)

#### UNITED NATIONS ECONOMIC AND SOCIAL COMMISSION FOR ASIA AND THE PACIFIC (UNESCAP)

The United Nations Building,  
 Rajadamnern Nok Avenue, Bangkok 10200  
 Tel: (+66-2) 288-1234  
 Fax: (+66-2) 288-1000  
 Website: [www.unescap.org](http://www.unescap.org)  
 Email: [unescap@unescap.org](mailto:unescap@unescap.org)

#### UNITED NATIONS INDUSTRIAL DEVELOPMENT ORGANIZATION (UNIDO)

5F, Department of Industrial Works Building,  
 57 Phrasumen Road, Banglamphoo, Pranakorn, Bangkok 10200  
 Tel: (+66-2) 280-8691  
 Fax: (+66-2) 280-8695  
 Website: [www.unido.org/thailand](http://www.unido.org/thailand)  
 Email: [office.thailand@unido.org](mailto:office.thailand@unido.org)

#### THE WORLD BANK OFFICE, BANGKOK

30F, Siam Tower, 989 Rama 1 Road, Pathumwan, Bangkok 10330  
 Tel: (+66-2) 686-8324  
 Fax: (+66-2) 686-8301  
 Website: [www.worldbank.or.th](http://www.worldbank.or.th)

#### WORLD HEALTH ORGANIZATION (WHO)

WHO Representative, Thailand  
 4F, Permanent Secretary Building 3,  
 Ministry of Public Health, Tiwanon Road,  
 Nonthaburi 11000  
 Tel: (+66-2) 591-8198, 590-1524  
 Fax: (+66-2) 591-8199, 590-1525  
 Website: [www.whothailand.org](http://www.whothailand.org)  
 Email: [registrywhothai@searo.who.int](mailto:registrywhothai@searo.who.int)

### PUBLIC SECTOR INSTITUTIONS

#### ROYAL THAI GOVERNMENT

1 Phitsanulok Road, Dusit, Bangkok 10300  
 Tel: (+66-2) 288-4000  
 Website: [www.thaigov.go.th](http://www.thaigov.go.th)  
 Email: [Webmaster@thaigov.go.th](mailto:Webmaster@thaigov.go.th)



**MINISTRY OF COMMERCE**

44/100 Nonthaburi 1 Road, Muang District,  
Nonthaburi 11000  
Tel: (+66-2) 507-7000, 507-8000  
Fax: (+66-2) 507-5209 to 10  
Website: [www.moc.go.th](http://www.moc.go.th)  
E-mail: [webmaster@moc.go.th](mailto:webmaster@moc.go.th)

**MINISTRY OF FINANCE**

Rama 6 Road, Samsen-Nai, Phayathai,  
Bangkok 10400  
Tel: (+66-2) 273-9021  
Fax: (+66-2) 273-9408  
Website: [www.mof.go.th](http://www.mof.go.th)

**MINISTRY OF ENERGY**

24F, Building B, Energy Complex,  
555/2 Vibhavadi Rangsit Road, Chatuchak,  
Bangkok 10900  
Tel: (+66-2) 140-6000  
Website: [www.energy.go.th](http://www.energy.go.th)  
Email: [pr@energy.go.th](mailto:pr@energy.go.th)

**MINISTRY OF FOREIGN AFFAIRS**

443 Sri Ayudhaya Road, Tungphayathai,  
Rajthewi, Bangkok 10400  
Tel: (+66-2) 203-5000  
Fax: (+66-2) 643-5320  
Website: [www.mfa.go.th](http://www.mfa.go.th)  
Email: [minister@mfa.go.th](mailto:minister@mfa.go.th)

**MINISTRY OF INDUSTRY**

Rama 6 Road, Rajathevee, Bangkok 10400  
Tel: (+66-2) 202-3000  
Fax: (+66-2) 202-3048  
Call Center: 1563  
Website: [www.industry.go.th](http://www.industry.go.th)  
Email: [info@industry.go.th](mailto:info@industry.go.th)

**MINISTRY OF INFORMATION AND  
COMMUNICATION TECHNOLOGY**

6-9F, Building B, The Government Complex  
Commemorating His Majesty The King's 80<sup>th</sup> Birthday  
Anniversary, 5<sup>th</sup> December, B.E. 2550  
120 Moo 3, Chaengwattana Road, Tungsonghong,  
Lak Si, Bangkok 10210  
Tel: (+66-2) 141-6747  
Fax: (+66-2) 143-8019  
Website: [www.mict.go.th](http://www.mict.go.th)  
Email: [pr@mict.mail.go.th](mailto:pr@mict.mail.go.th)

**MINISTRY OF LABOUR**

Mit-Maitri Road, Din Daeng, Bangkok 10400  
Tel: (+66-2) 232-1462 to 4, 232-1467  
Hotline: 1506  
Website: [www.mol.go.th](http://www.mol.go.th)  
Email: [webmaster@mol.go.th](mailto:webmaster@mol.go.th)

**MINISTRY OF SCIENCE & TECHNOLOGY**

75/47 Rama 6 Road, Phayathai, Rajchathevee, B  
angkok 10400  
Tel: (+66-2) 333-3700  
Fax: (+66-2) 333-3833  
Call Center: 1313  
Website: [www.most.go.th](http://www.most.go.th)  
Email: [webmaster@most.go.th](mailto:webmaster@most.go.th)

**MINISTRY OF TOURISM AND SPORTS**

4 Ratchadamnoen Nok Road,  
Ket Pom Prab Sattru Phai, Bangkok 10100  
Tel: (+66-2) 283-1555  
Fax: (+66-2) 356-0746  
Website: [www.mots.go.th](http://www.mots.go.th)

**MINISTRY OF TRANSPORT PORTAL**

38 Ratchadamnoen Nok Avenue, Wat Som Manus,  
Ket Pom Prab Sattru Phai, Bangkok 10100  
Tel: (+66-2) 283-3000  
Fax: (+66-2) 281-3959  
Call Center: 1123  
Website: [www.mot.go.th](http://www.mot.go.th)

**INVESTMENT****INVESTOR CLUB ASSOCIATION (ICA)**

12F & 16F, TP&T Tower, 1 Vibhavadi Rangsit 19,  
Vibhavadi Rangsit Road, Chatuchak, Bangkok 10900  
Tel: (+66-2) 936-1429  
Fax: (+66-2) 936-1441 to 2  
Website: [www.ic.or.th](http://www.ic.or.th)  
Email: [is-investor@ic.or.th](mailto:is-investor@ic.or.th)

**OFFICE OF THE BOARD OF INVESTMENT (BOI)**

555 Vibhavadi-Rangsit Road, Chatuchak,  
Bangkok 10900  
Tel: (+66-2) 553-8111  
Fax: (+66-2) 553-8222  
Website: [www.boi.go.th](http://www.boi.go.th)  
Email: [head@boi.go.th](mailto:head@boi.go.th)

**OFFICE OF THE NATIONAL ECONOMIC AND SOCIAL DEVELOPMENT BOARD (NESDB)**

962 Krung Kasem Road, Ket Pom Prab Sattru Phai,  
Bangkok 10100  
Tel: (+66-2) 280-4085  
Fax: (+66-2) 281-3938  
Website: [www.nesdb.go.th](http://www.nesdb.go.th)  
Email: [pr@nesdb.go.th](mailto:pr@nesdb.go.th)

**SECURITIES AND EXCHANGE COMMISSION (SEC)**

10F, 13-16F, GPF Witthayu Towers, 93/1 Wireless Road,  
Lumpini, Pathumwan, Bangkok 10330  
Tel: (+66-2) 695-9999, 263-6499  
Fax: (+66-2) 256-7711  
Website: [www.sec.or.th](http://www.sec.or.th)  
Email: [info@sec.or.th](mailto:info@sec.or.th)

**STOCK EXCHANGE OF THAILAND (SET)**

62 Ratchadapisek Road, Klongtoey, Bangkok 10110  
Tel: (+66-2) 229-2222, 229-2000  
Website: [www.set.or.th](http://www.set.or.th)  
Email: [SETCallCenter@set.or.th](mailto:SETCallCenter@set.or.th)

**INDUSTRY****DEVELOPMENT OF INDUSTRIAL PROMOTION**

Rama 6 Road, Rajathevee, Bangkok 10400  
Tel: (+66-2) 202-4414 to 18, 202-4511  
Fax: (+66-2) 354-3299  
Call Center: 1358  
Website: [www.dip.go.th](http://www.dip.go.th)  
Email: [webmaster@dip.go.th](mailto:webmaster@dip.go.th)

**INDUSTRIAL ESTATE AUTHORITY OF THAILAND (I-EA-T)**

618 Nikom Makkason Road, Makkasan, Rajathevee,  
Bangkok 10400  
Tel: (+66-2) 253-0561  
Fax: (+66-2) 252-9273  
Website: [www.ieat.go.th](http://www.ieat.go.th)  
Email: [investment.1@ieat.mail.go.th](mailto:investment.1@ieat.mail.go.th)

**OFFICE OF INDUSTRIAL ECONOMICS (OIE)**

75/6 Rama 6 Road, Rajathevee, Bangkok 10400  
Tel: (+66-2) 202-3917  
Fax: (+66-2) 644-7023  
Website: [www.oie.go.th](http://www.oie.go.th)

**THAI INDUSTRIAL STANDARDS INSTITUTE (TISI)**

75/42 Rama 6 Road, Rajathevee, Bangkok 10400  
Tel: (+66-2) 202-3301 to 4  
Fax: (+66-2) 202-3415  
Website: [www.tisi.go.th](http://www.tisi.go.th)  
Email: [thaistan@tisi.go.th](mailto:thaistan@tisi.go.th)

**INTERNATIONAL FINANCE CORPORATION IN THAILAND (IFC)**

30F, Siam Tower, 989 Rama 1 Road, Pathumwan,  
Bangkok 10330  
Tel: (+66-2) 686-8300  
Fax: (+66-2) 686-8379  
Website: [www.ifc.org/ifcext/eastasia.nsf/Content/Thailand](http://www.ifc.org/ifcext/eastasia.nsf/Content/Thailand)  
Email: [ameer@ifc.org](mailto:ameer@ifc.org)

**TRADE****DEPARTMENT OF INTERNATIONAL TRADE PROMOTION**

*Nonthaburi office:*

44/100 Nonthaburi 1 Road, Bang Krasro, Muang,  
Nonthaburi 11000  
Tel: (+66-2) 507-7810  
Fax: (+66-2) 507-7946 to 7  
Call Center: 1169

*Ratchadapisek office:*

22/77 Ratchadapisek Road, Chatuchak,  
Bangkok 10900  
Tel: (+66-2) 512-0093  
Fax: (+66-2) 513-1565, 512-2234  
Website: [www.ditp.go.th](http://www.ditp.go.th), [www.thaitrade.com](http://www.thaitrade.com)

**DEPARTMENT OF FOREIGN TRADE**

44/100 Nonthaburi 1 Road, Bang Krasor, Mueang,  
Nonthaburi 11000  
Tel: (+66-2) 547-4771 to 86  
Fax: (+66-2) 547-4791 to 2  
Website: [www.dft.moc.go.th](http://www.dft.moc.go.th)

**TOURISM****AIRPORTS OF THAILAND PUBLIC COMPANY LIMITED (AOT)**

333 Cherdwutugard Road, Srikan, Don Mueang, Bangkok 10210

Tel: (+66-2) 535-1111

Fax: (+66-2) 535-4061

Website: [www.airportthai.co.th](http://www.airportthai.co.th), [www.airportthai.com](http://www.airportthai.com), [www.suvarnabhumiairport.com](http://www.suvarnabhumiairport.com)

Email: [aotpr@airportthai.co.th](mailto:aotpr@airportthai.co.th)

**IMMIGRATION DIVISION**

*Immigration Bureau:*

1F, 507 Canteen Building, Soi Suan Plu, Sathorn Road, Bangkok 10120

Tel: (+66-2) 287-1982

Fax: (+66-2) 287-1982

*The Government Complex Commemorating His Majesty:*

2F, Building B, 120 Moo 3, Chaengwattana Road, Tungsonghong, Lak Si, Bangkok 10210

Tel: (+66-2) 141-9889

Fax: (+66-2) 143-8228

Call Center: 1178

Website: [bangkok.immigration.go.th](http://bangkok.immigration.go.th)

**ONE START ONE STOP INVESTMENT CENTER (OSOS)**

18F, Chamchuri Square Building, 319 Phayathai Road, Pathumwan, Bangkok 10330

Tel: (+66-2) 209-1100

Fax: (+66-2) 209-1199

Website: [osos.boi.go.th](http://osos.boi.go.th)

Email: [osos@boi.go.th](mailto:osos@boi.go.th)

**ONE STOP SERVICE CENTER FOR VISAS AND WORK PERMITS**

18F, Chamchuri Square Building, 319 Phayathai Road, Pathumwan, Bangkok 10330

Tel: (+66-2) 209-1100

Fax: (+66-2) 209-1193

Email: [visawork@boi.go.th](mailto:visawork@boi.go.th)

**SUVARNABHUMI INTERNATIONAL AIRPORT**

999 Moo 1, Nong Prue, Bang Phli, Samut Prakan 10540

Tel: (+66-2) 132-1888

Fax: (+66-2) 132 1889

Call Center: 1722

Website: [www.suvarnabhumiairport.com](http://www.suvarnabhumiairport.com)

**THAI AIRWAYS INTERNATIONAL PCL**

*Ticketing*

*Silom Office:*

485 Silom Road, Bangrak, Bangkok 10500

Tel: (+66-2) 288-7000

Fax: (+66-2) 288-7006

*Vibhavadi Rangsit Office:*

89 Vibhavadi Rangsit Road, Chatuchak, Bangkok 10900

Tel: (+66-2) 545-3691

Fax: (+66-2) 545-3199

*Reservation*

*Thai Contact Center:*

6 Larn Luang Road, Bangkok 10100

Tel: (+66-2) 356-1111

Fax: (+66-2) 356-2222

*Suvarnabhumi Airport:*

4F, Departure Hall, Thailand

Tel: (+66-2) 134-5483 to 4

Website: [www.thaiairways.co.th](http://www.thaiairways.co.th), [www.thaiair.com](http://www.thaiair.com)

**TOURISM AUTHORITY OF THAILAND (TAT)**

1600 New Phetchaburi Road, Makkasan, Ratchathevee, Bangkok 10400

Tel: (+66-2) 250-5500

Call Center: 1672

Website: [www.tourismthailand.org](http://www.tourismthailand.org)

**FINANCE****BANK OF THAILAND (BOT)**

273 Samsen Road, Watsamphraya, Phra Nakhon District, Bangkok 10200

Tel: (+66-2) 283-5353

Fax: (+66-2) 280-0449, 280-0626

Website: [www.bot.or.th](http://www.bot.or.th)

**SMALL AND MEDIUM ENTERPRISE DEVELOPMENT****BANK OF THAILAND (SME Bank)**

SME Bank Tower, 310 Phaholyothin Road, Samsen-Nai, Phayathai, Bangkok 10400

Tel: (+66-2) 265-3000

Fax: (+66-2) 265-4000

Website: [www.smebank.co.th](http://www.smebank.co.th)

**THE CUSTOMS DEPARTMENT**

1 Sunthornkosa Road, Klongtoey, Bangkok 10110

Tel: (+66-2) 667-6000, 667-7000

Fax: (+66-2) 667-7767

Call Center: 1164

Website: [www.customs.go.th](http://www.customs.go.th)

**THE EXCISE DEPARTMENT OF THAILAND**

1488 Nakornchaisri Road, Dusit, Bangkok 10300  
 Tel: (+66-2) 241-5600 to 19, 668-6560 to 89  
 Ext. 54232 and 54233  
 Fax: (+66-2) 668-6398  
 Call Center: 1713  
 Website: [www.excise.go.th](http://www.excise.go.th)

**THE REVENUE DEPARTMENT**

Revenue Department Building, 90 Phaholyothin 7,  
 Phaholyothin Road, Samsen-Nai, Phayathai,  
 Bangkok 10400  
 Tel: (+66-2) 272-8000  
 Call Center: 1161  
 Website: [www.rd.go.th](http://www.rd.go.th)  
 Email: [rd@rd.go.th](mailto:rd@rd.go.th)

**COMMUNICATIONS****ADVANCED INFO SERVICE PUBLIC COMPANY LIMITED (AIS)**

*Shinawatra Tower 1:*  
 414 Phaholyothin Road, Samsen-Nai, Phayathai,  
 Bangkok 10400  
 Tel: (+66-2) 299-6801  
 Fax: (+66-2) 299-6766  
*Shinawatra Tower 2:*  
 1291/1 Phaholyothin Road, Samsen-Nai,  
 Phayathai, Bangkok 10400  
 Tel: (+66-2) 299-6000  
 Fax: (+66-2) 299-5165  
 Call Center: 1175  
 Website: [www.ais.co.th](http://www.ais.co.th)

**COMMUNICATIONS AUTHORITY OF THAILAND (CAT)**

99 Moo 3, Chaengwatthana Road, Tungsonghong,  
 Lak Si, Bangkok 10210  
 Tel: (+66-2) 104-3000  
 Fax: (+66-2) 104-3088  
 Call Center: 1322  
 Website: [www.catttelecom.com](http://www.catttelecom.com)

**HUTCHISON CAT WIRELESS MULTIMEDIA LTD. 2010 (HUTCH)**

P.O. Box 1128 Makkasan Post Office, Bangkok 10402  
 Tel: 1128  
 Fax: (+66-2) 288-8808  
 Website: [truemoveh.truecorp.co.th/](http://truemoveh.truecorp.co.th/)  
 Email: [contacthutch@hutch.co.th](mailto:contacthutch@hutch.co.th)

**TOTAL ACCESS COMMUNICATION PUBLIC COMPANY LIMITED (DTAC)**

40F, Chamchuri Square Building,  
 319 Phayathai Road, Phatumwan, Bangkok 10330  
 Tel: (+66-2) 202-8000  
 Fax: (+66-2) 202-8685  
 Call Center: 1678  
 Website: [www.dtac.co.th](http://www.dtac.co.th)

**TOT PUBLIC COMPANY LIMITED (TOT)**

89/2 Moo 3, Chaengwatthana Road,  
 Tungsonghong, Lak Si, Bangkok 10210  
 Tel: (+66-2) 240-0701  
 Call Center: 1100  
 Website: [www.tot.co.th](http://www.tot.co.th)  
 Email: [prtottot@tot.co.th](mailto:prtottot@tot.co.th)

**TRUE CORPORATION PUBLIC COMPANY LIMITED**

True Tower, 18 Ratchadaphisek Road,  
 Huay Khwang, Bangkok 10310  
 Tel: (+66-2) 643-1111  
 Fax: (+66-2) 643-1651  
 True Care: (+66-2) 900-9000  
 Website: [www.truecorp.co.th](http://www.truecorp.co.th)

**UTILITIES****ELECTRICITY GENERATING AUTHORITY OF THAILAND (EGAT)**

53 Moo 2, Charunsanitwong Road, Bang Krui,  
 Nonthaburi 11130  
 Tel: (+66-2) 436-0000  
 Fax: (+66-2) 436-4723  
 Website: [www.egat.co.th](http://www.egat.co.th)  
 Email: [correspondence@egat.co.th](mailto:correspondence@egat.co.th)

**METROPOLITAN ELECTRICAL AUTHORITY (MEA)**

30 Soi Chidlom, Ploenchit Road, Pathumwan,  
 Bangkok 10330  
 Tel: (+66-2) 256-3335  
 Call Center: 1130  
 Website: [www.mea.or.th](http://www.mea.or.th)

**METROPOLITAN WATERWORKS AUTHORITY (MWA)**

400 Prachachuen Road, Tungsonghong, Lak Si,  
 Bangkok 10210  
 Tel: (+66-2) 504-0123  
 Call Center: 1125  
 Website: [www.mwa.co.th](http://www.mwa.co.th)  
 Email: [mwa1125@mwa.co.th](mailto:mwa1125@mwa.co.th)

**PROVINCIAL ELECTRICITY AUTHORITY (PEA)**

200 Ngamwongwan Road, Lad Yao, Chatuchak, Bangkok 10900

Tel: (+66-2) 589-0100 to 1

Call Center: 1129

Website: [www.pea.co.th](http://www.pea.co.th)

**PROVINCIAL WATERWORKS AUTHORITY (PWA)**

72 Chaengwattana Road, Lak Si, Bangkok 10210

Tel: (+66-2) 551-8528 to 9

Fax: (+66-2) 552-4660

Website: [www.pwa.co.th](http://www.pwa.co.th)

**ASSOCIATIONS****ASSOCIATION OF INTERNATIONAL BANKS**

19F, Sathorn Thani Building 2, 92/55 North Sathorn Road, Bangkok 10500

Tel: (+66-2) 236-6070 to 2

Fax: (+66-2) 236-6069

Website: [www.aib.or.th](http://www.aib.or.th)

Email: [aibthai@aib.or.th](mailto:aibthai@aib.or.th)

**ASSOCIATION OF THAI BLEACHING, DYEING, PRINTING AND FINISHING INDUSTRIES (ATDP)**

11F, Suite J, Phayathai Plaza Building, 128/123 Phayathai Road, Toong Phayathai, Rajthevee, Bangkok 10400

Tel: (+66-2) 129-3965 to 6

Fax: (+66-2) 129-3967

Website: [www.atdptextile.org](http://www.atdptextile.org)

Email: [atdp2004@yahoo.com](mailto:atdp2004@yahoo.com)

**BOBAE GARMENT ASSOCIATION (BOBAE)**

94/24 Thamma Rongmuang, Pathumwan, Bangkok 10330

Tel: (+66-2) 221-8050

Fax: (+66-2) 221-4996

Website: [www.thaitextile.org/member/BOBAE/](http://www.thaitextile.org/member/BOBAE/)

Email: [bobae@thaitextile.org](mailto:bobae@thaitextile.org)

**FEDERATION OF THAI INDUSTRIES**

4F, Zone C, Queen Sirikit National Convention Center, 60 New Ratchadapisek Road, Klongtoey, Bangkok 10110

Tel: (+66-2) 345-1000

Fax: (+66-2) 345-1296 to 99

Website: [www.fti.or.th](http://www.fti.or.th)

Email: [information@off.fti.or.th](mailto:information@off.fti.or.th)

**LAWYERS COUNCIL OF THAILAND UNDER THE ROYAL PATRONAGE**

7/89 Mansion 10, Middle Rajdamnoen Avenue, Bavornivej, Pranakorn, Bangkok 10200

Tel: (+66-2) 629-1430

Call center: 1167

Website: [www.lawyerscouncil.or.th](http://www.lawyerscouncil.or.th)

Email: [admin@lawyerscouncil.or.th](mailto:admin@lawyerscouncil.or.th)

**TEXTILE MERCHANTS ASSOCIATION (TMA)**

4F, Espreme Building, 562, Rajchawong Road, Jakkawad, Samphantawong, Bangkok 10100

Tel: (+66-2) 622-6711 to 3

Fax: (+66-2) 622-6714

Website: [www.thaitextilemerchant.org/](http://www.thaitextilemerchant.org/)

Email: [info@thaitextilemerchant.org](mailto:info@thaitextilemerchant.org)

**THAI AIRFREIGHT FORWARDERS ASSOCIATION**

20F, 26/56 TPI Tower, Nanglinchee Road (Chan Tat Mai Road), Thungmahamek, Sathorn, Bangkok 10120

Tel: (+66-2) 286-0432 to 3, 286-0477 to 8

Fax: (+66-2) 286-0474

Website: [www.tafathai.org](http://www.tafathai.org)

Email: [tafa@tafathai.org](mailto:tafa@tafathai.org)

**THAI AUTO-PARTS MANUFACTURERS ASSOCIATION**

1F, Bureau of Supporting Industries Development, 86/6 Soi Trimit, Rama4 Road, Klongtoey, Bangkok 10110

Tel: (+66-2) 712-2246 to 7

Fax: (+66-2) 712-2970

Website: [www.thaiautoparts.or.th](http://www.thaiautoparts.or.th)

Email: [tapma@thaiautoparts.or.th](mailto:tapma@thaiautoparts.or.th)

**THAI BANKERS' ASSOCIATION**

4F, Lake Rajada Office Complex (Building 2), CDF House, 195/5-7 Ratchadapisek Road, Klongtoey, Bangkok 10110

Tel: (+66-2) 264-0883 to 6

Fax: (+66-2) 264-0888

Website: [www.tba.or.th](http://www.tba.or.th)

Email: [atmpool@tba.or.th](mailto:atmpool@tba.or.th), [infodesk@tba.or.th](mailto:infodesk@tba.or.th)

**THAI GARMENT MANUFACTURERS ASSOCIATION (TGMA)**

31F, Panjathani Tower, 127/36 Nonsee Road,  
Chongnonsee, Yannawa, Bangkok 10120  
Tel: (+66-2) 681-2222  
Fax: (+66-2) 681-0231  
Website: [www.thaigarment.org](http://www.thaigarment.org)  
Email: [tgma@thaigarment.org](mailto:tgma@thaigarment.org)

**THAI HOTELS ASSOCIATION**

2F, 294/1 Asia Building, Phayathai Road,  
Rajthevee, Bangkok 10400  
Tel: (+66-2) 216-9496  
Fax: (+66-2) 216-9499  
Website: [www.thaihotels.org](http://www.thaihotels.org)  
Email: [info@thaihotels.org](mailto:info@thaihotels.org)

**THAI SILK ASSOCIATION (TSA)**

Textile Industry Division, Soi Trimit, Rama 4 Road,  
Klongtoey, Bangkok 10110  
Tel: (+66-2) 712-4328  
Fax: (+66-2) 258-8769  
Website: [www.thaitextile.org/member/tsa/](http://www.thaitextile.org/member/tsa/)  
Email: [thsilkas@thaitextile.org](mailto:thsilkas@thaitextile.org)

**THE THAI SYNTHETIC FIBER MANUFACTURERS' ASSOCIATION (TSMa)**

11F, Suite J, Phayathai Plaza Building, 128/123  
Phayathai Road, Rajthevee, Bangkok 10400  
Tel: (+66-2) 216-5739 to 40  
Fax: (+66-2) 216-5722  
Website: [www.thaitextile.org/TSMa](http://www.thaitextile.org/TSMa)  
Email: [tsma@thaitextile.org](mailto:tsma@thaitextile.org)

**THE THAI TEXTILE MANUFACTURING ASSOCIATION (TTMA)**

4F, 117/7 Panjit Tower, Room A, Sukhumvit Road,  
Thonglor 55, Klongton Nua, Wattana, Bangkok 10110  
Tel: (+66-2) 392-0753-5  
Fax: (+66-2) 712-5440  
Website: [www.thaitextile.org/member/TTMA/](http://www.thaitextile.org/member/TTMA/)  
Email: [ttma@thaitextile.org](mailto:ttma@thaitextile.org), [thaittma@yahoo.com](mailto:thaittma@yahoo.com)

**THAI WEAVING INDUSTRY ASSOCIATION (TWIA)**

54/87-88 Moo 5, Rama 2 Road, Jomthong,  
Bangkok 10150  
Tel: (+66-2) 427-6668 to 9  
Fax: (+66-2) 427-6669  
Website: [www.thaiweaving.org/](http://www.thaiweaving.org/)  
Email: [twia@thaitextile.org](mailto:twia@thaitextile.org)

**THAILAND TEXTILE INSTITUTE**

Soi Trimit, Rama 4 Road, Phrakanong, Klongtoey,  
Bangkok 10110  
Tel: (+66-2) 713-5492 to 9  
Fax: (+66-2) 712-1592  
Website: [www.thaitextile.org](http://www.thaitextile.org)  
Email: [info@thaitextile.org](mailto:info@thaitextile.org)

**BANKS IN THAILAND***THAI COMMERCIAL BANKS***BANGKOK BANK PUBLIC COMPANY LIMITED**

333 Silom Road, Bangrak, Bangkok 10500  
Tel: (+66-2) 231-4333  
Fax: (+66-2) 236-8281 to 2  
Website: [www.bangkokbank.com](http://www.bangkokbank.com)

**BANK OF AYUDHYA PUBLIC COMPANY LIMITED**

1222 Rama 3 Road, Bang Phongphang, Yannawa,  
Bangkok 10120  
Tel: (+66-2) 296-2000  
Fax: (+66-2) 683-1304  
Website: [www.krungsri.com](http://www.krungsri.com)  
Email: [webmaster@krungsri.com](mailto:webmaster@krungsri.com)

**CIMB THAI BANK PUBLIC COMPANY LIMITED**

44 Langsuan Road, Lumpini, Pathumwan,  
Bangkok 10330  
Tel: (+66-2) 626-7000, 638-8000  
Fax: (+66-2) 657-3333  
Website: [www.cimbthai.com](http://www.cimbthai.com)

**INDUSTRIAL AND COMMERCIAL BANK OF CHINA (THAI) PUBLIC COMPANY LIMITED (ICBC)**

11F-13F, Emporium Tower, 622 Sukhumvit Road,  
Klongton, Klongtoey, Bangkok 10110  
Tel: (+66-2) 663-9999  
Fax: (+66-2) 663-9888  
Website: [www.icbcthai.com](http://www.icbcthai.com)

**KASIKORNBANK PUBLIC COMPANY LIMITED**

1 Soi Ratburana 27/1, Ratburana Road,  
Bangkok 10140  
Tel: (+66-2) 888-8888  
Fax: (+66-2) 888-8882  
Website: [www.kasikornbank.com](http://www.kasikornbank.com)

**KIATNAKIN BANK PUBLIC COMPANY LIMITED**

11F, Amarin Tower, 500 Ploenchit Road, Lumpini, Pathumwan, Bangkok 10330

Tel: (+66-2) 680-3333

Fax: (+66-2) 256-9933

Website: [www.kiatnakin.co.th](http://www.kiatnakin.co.th)

**KRUNG THAI BANK PUBLIC COMPANY LIMITED***Building 1*

35 Sukhumvit Road, North Klongtoey, Wattana, Bangkok 10110

Tel: (+66-2) 255-2222

Fax: (+66-2) 255-9391 to 3

Website: [www.ktb.co.th](http://www.ktb.co.th)

*Building 2*

10 Sukhumvit Road, Klongtoey, Bangkok 10110

Tel: (+66-2) 208-7000, 208-8000

Fax: (+66-2) 255-9391 to 345

**SIAM CITY BANK PUBLIC COMPANY LIMITED**

1101 Newpetchburi Road, Rajthevi, Bangkok 10400

Tel: (+66-2) 208-5000

Fax: (+66-2) 253-1240, 226-3798

Website: [www.bankthailand.info/SiamCityBank.htm](http://www.bankthailand.info/SiamCityBank.htm),  
[www.scib.co.th/](http://www.scib.co.th/)

Email: [scibweb@scib.co.th](mailto:scibweb@scib.co.th)

**SIAM COMMERCIAL BANK PUBLIC COMPANY LIMITED**

9 Ratchadapisek Road, Chatuchak, Bangkok 10900

Tel: (+66-2) 544-1000

Fax: (+66-2) 544-4948

Website: [www.scb.co.th](http://www.scb.co.th)

**STANDARD CHARTERED BANK (THAI) PUBLIC COMPANY LIMITED**

90 North Sathorn Road, Silom, Bangrak, Bangkok 10500

Tel: (+66-2) 724-4000

Fax: (+66-2) 724-4444

Website: [www.standardchartered.co.th](http://www.standardchartered.co.th)

**THANACHART BANK PUBLIC COMPANY LIMITED**

1F-2F & 13F-14F, Tonson Tower, 900 Ploenchit Road, Lumpini, Pathumwan, Bangkok 10330

Tel: (+66-2) 655-9000

Fax: (+66-2) 655-9585

Website: [www.thanachartbank.co.th](http://www.thanachartbank.co.th)

**TISCO BANK PUBLIC COMPANY LIMITED**

TISCO Tower, 48/2 North Sathorn Road, Bangrak, Bangkok 10500

Tel: (+66-2) 633-6000

Fax: (+66-2) 633-6800

Website: [www.tisco.co.th](http://www.tisco.co.th)

Email: [webmaster@tisco.co.th](mailto:webmaster@tisco.co.th)

**TMB BANK PUBLIC COMPANY LIMITED**

3000 Phaholyothin Road, Chompon, Chatuchak, Bangkok 10900

Tel: (+66-2) 299-1111

Fax: (+66-2) 273-7640, 299-2758

Website: [www.tmbbank.com](http://www.tmbbank.com)

**UNITED OVERSEAS BANK (THAI) PUBLIC COMPANY LIMITED**

191 South Sathorn Road, Sathorn, Bangkok 10120

Tel: (+66-2) 343-3000

Fax: (+66-2) 287-2973 to 4

Call Center: (+66-2) 285-1555

Website: [www.uob.co.th](http://www.uob.co.th)

*RETAIL BANKS***LAND AND HOUSES RETAIL BANK PUBLIC COMPANY LIMITED**

Q House Lumpini Building, 1 South Sathorn Road, Thungmahamek, Sathorn, Bangkok 10120

Tel: (+66-2) 359-0000

Fax: (+66-2) 677-7223

Website: [www.lhbank.co.th](http://www.lhbank.co.th)

**THE THAI CREDIT RETAIL BANK PUBLIC COMPANY LIMITED**

1F, Thai Life Insurance Building, 123 Ratchadaphisek Road, Din Daeng, Bangkok 10400

Tel: (+66-2) 697-5454, 697-5300

Fax: (+66-2) 642-3112

Website: [www.tcrbank.com](http://www.tcrbank.com)

*SUBSIDIARY***Mega International Commercial Bank Public Company Limited**

36/12 P.S. Tower, Asoke, Sukhumvit 21 Road, Klongtoey-Nue, Wattana, Bangkok 10110

Tel: (+66-2) 259-2000

Fax: (+66-2) 259-1330

Website: <https://overseas.megabank.com.tw>

*FOREIGN BANK BRANCHES***BANK OF AMERICA, NATIONAL ASSOCIATION**

20F&33F, CRC Tower, All Seasons Place, 87/2 Wireless Road, Lumpini, Pathumwan, Bangkok 10330  
 Tel: (+66-2) 305-2800  
 Fax: (+66-2) 305-2999  
 Website: [www.bankofamerica.com/th](http://www.bankofamerica.com/th)

**BANK OF CHINA LIMITED**

Bangkok City Tower, 179/4 South Sathorn Road, Tungmahamek, Sathorn, Bangkok 10120  
 Tel: (+66-2) 286-1010  
 Fax: (+66-2) 286-1020  
 Website: [www.bank-of-china.com](http://www.bank-of-china.com)  
 Email: [Service\\_TH@bank-of-china.com](mailto:Service_TH@bank-of-china.com)

**BNP PARIBAS**

29F, Abdulrahim Place, 990 Rama 4 Road, Bangrak, Bangkok 10500  
 Tel: (+66-2) 636-1900  
 Fax: (+66-2) 636-1935  
 Website: [www.bnpparibas.co.th](http://www.bnpparibas.co.th)  
 Email: [BNpthai@loxinfo.co.th](mailto:BNpthai@loxinfo.co.th)

**CITIBANK, N.A.**

Interchange21 Building, 399 Sukhumvit Road, Klongtoey-Nua, Wattana, Bangkok 10110  
 Tel: (+66-2) 232-2484  
 Fax: (+66-2) 788-4741  
 Website: [www.citibank.co.th](http://www.citibank.co.th)

**CREDIT AGRICOLE CORPORATE AND INVESTMENT BANK**

152 Wireless Road, Bangkok 10330  
 Tel: (+66-2) 651-4590  
 Fax: (+66-2) 651-4593  
 Website:  
[www.ca-cib.com/global-presence/thailand.htm](http://www.ca-cib.com/global-presence/thailand.htm)

**DEUTSCHE BANK AG**

27F-29F, Athenee Tower, 63 Wireless Road, Lumpini, Pathumwan, Bangkok 10330  
 Tel: (+66-2) 646-5000  
 Fax: (+66-2) 651-5644  
 Website: [www.db.com/thailand](http://www.db.com/thailand)

**INDIAN OVERSEAS BANK**

221 Rajawongse Road, Samphanthawongse, Bangkok 10100  
 Tel: (+66-2) 622-5748, 224-5411 to 4  
 Fax: (+66-2) 224-5405  
 Website: [www.iob.co.th](http://www.iob.co.th)

**JP MORGAN CHASE BANK, NATIONAL ASSOCIATION**

20 North Sathorn Road, Silom, Bangrak, Bangkok 10500  
 Tel: (+66-2) 684-2000  
 Fax: (+66-2) 684-2020  
 Website: [www.th.jpmorgan.com](http://www.th.jpmorgan.com)

**MIZUHO CORPORATE BANK, LIMITED**

18F, Tisco Tower, 48 North Sathorn Road, Silom, Bangrak, Bangkok 10500  
 Tel: (+66-2) 638-0200 to 5  
 Fax: (+66-2) 638-0218  
 Website: [www.mizuhocbk.com/Thailand](http://www.mizuhocbk.com/Thailand)

**OVERSEA-CHINESE BANKING CORPORATION LIMITED**

25F, Unit 2501-2, Q House Lumpini Building, 1 South Sathorn Road, Thung Maha Mek, Sathorn, Bangkok 10120  
 Tel: (+66-2) 287-9888  
 Fax: (+66-2) 287-9898  
 15F, Unit 2, Q House Lumpini Building, 1 Sathorn Road, Tungmahamek, Sathorn, Bangkok 10120  
 Tel: (+66-2) 287-9840  
 Fax: (+66-2) 287-9898  
 Website: [www.ocbc.com/global/countries/Gco\\_International.shtm?bcid=M3\\_C3\\_S1](http://www.ocbc.com/global/countries/Gco_International.shtm?bcid=M3_C3_S1)

**RHB BANK BERHAD**

GF and 18F, 87 Wireless Road, Lumpini, Pathumwan, Bangkok 10330  
 Tel: (+66-2) 126-8600  
 Fax: (+66-2) 126-8601 to 2  
 Website: [www.rhb.com.my/](http://www.rhb.com.my/)  
 Email: [lim\\_hun\\_joo@rhhbank.com.my](mailto:lim_hun_joo@rhhbank.com.my)

**SUMITOMO MITSUI BANKING CORPORATION (SMBC)**

8F-10F, Q House Lumpini Building, 1 South Sathorn Road, Thung Maha Mek, Bangkok 10120  
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 Fax: (+66-2) 353-8282  
 Website: [www.smbc.co.jp/global/bangkok](http://www.smbc.co.jp/global/bangkok)



**THE BANK OF TOKYO-MITSUBISHI UFJ, LIMITED**

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 Fax: (+66-2) 266-3055  
 Website: [www.th.bk.mufg.jp/](http://www.th.bk.mufg.jp/)

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HSBC Building, 968 Rama 4 Road, Silom, Bangrak, Bangkok 10500  
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 Website: [www.hsbc.co.th](http://www.hsbc.co.th)

**THE ROYAL BANK OF SCOTLAND N.V.**

3F-4F, Bangkok City Tower, 179/3 South Sathorn Road, Bangkok 10120  
 Tel: (+66-2) 679-5900, 679-5932  
 Fax: (+66-2) 679-5901 to 2  
 Website: [gbm.rbs.com/our-offices/thailand-en](http://gbm.rbs.com/our-offices/thailand-en)  
[www.rbs.com/customers/our-services/our-locations/thailand.ashx](http://www.rbs.com/customers/our-services/our-locations/thailand.ashx)

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 Fax: (+66-2) 626-2301  
 Website: [www.advancefin.com](http://www.advancefin.com)  
 Email: [af.info@advancefin.com](mailto:af.info@advancefin.com)

**BANGKOK FIRST INVESTMENT AND TRUST PUBLIC COMPANY LIMITED**

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 Fax: (+66-2) 677-4301  
 Website: [www.bfit.co.th](http://www.bfit.co.th)

**THE SIAM INDUSTRIAL CREDIT PUBLIC COMPANY LIMITED**

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 Fax: (+66-2) 263-2067  
 Website: [www.sicco.co.th](http://www.sicco.co.th)

*FOREIGN BANK REPRESENTATIVES***AUSTRALIA & NEW ZEALAND BANKING GROUP LIMITED**

19F, Unit 1904, Athenee Tower, 63 Wireless Road, Lumpini, Pathumwan, Bangkok 10330  
 Tel: (+66-2) 168-8777 to 8  
 Fax: (+66-2) 168-8780  
 Website: [www.anz.com/thailand/en/About-Us/](http://www.anz.com/thailand/en/About-Us/)

**BANK OF BARODA**

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 Fax: (+66-2) 255-4911  
 Website: [www.bankofbaroda.com](http://www.bankofbaroda.com)  
 Email: [cr.thailand@bankofbaroda.com](mailto:cr.thailand@bankofbaroda.com)

**CATHAY UNITED BANK**

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 Fax: (+66-2) 679-5318  
 Website: [www.cathaybk.com.tw](http://www.cathaybk.com.tw)

**CHINATRUST COMMERCIAL BANK LIMITED**

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 Fax: (+66-2) 256-6480  
 Website: [www.chinatrustindia.com/](http://www.chinatrustindia.com/)  
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**COMMERZBANK AKTIENGESELLSCHAFT**

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 Website: [www.commerzbank.com](http://www.commerzbank.com)

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 Website: [www.cic.fr](http://www.cic.fr)  
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**CREDIT SUISSE SECURITIES (THAILAND) LIMITED**

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Website: <https://www.credit-suisse.com/th/en/>

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Fax: (+66-2) 679-5295

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**ICICI BANK LIMITED**

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Website: [www.icicibank.com](http://www.icicibank.com)

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Website: [www.ingcb.com/](http://www.ingcb.com/)

**JAPAN BANK FOR INTERNATIONAL COOPERATION**

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Fax: (+66-2) 252-5514

Website: [www.jbic.go.jp](http://www.jbic.go.jp)

**KFW IPEX-Bank GmbH**

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Fax: (+66-2) 670-0469

Website: [www.kfw-ipex-bank.de](http://www.kfw-ipex-bank.de)

**MERRILL LYNCH INTERNATIONAL BANK LIMITED**

Global Wealth Management

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Website: [www.ml.com](http://www.ml.com)

**NATIXIS**

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Fax: (+66-2) 238-4129

Website: [www.natixis.com](http://www.natixis.com)

**PHONGSAVANH BANK LIMITED**

10F, 999/9 The Offices at Central World, Unit LL1002-3, Pathumwan, Bangkok 10330

Tel: (+66-2) 646-1558 to 9 Ext: 103

Fax: (+66-2) 646-1557

Website: [www.phongsavanhbank.com](http://www.phongsavanhbank.com)

**RESONA BANK LIMITED**

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Fax: (+66-2) 636-2316

Website: [www.resona-gr.co.jp](http://www.resona-gr.co.jp)

**THE BANK OF NEW YORK MELLON CORPORATION**

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Fax: (+66-2) 254-4045

Website: [www.bnymellon.com](http://www.bnymellon.com)

**THE BANK OF NOVA SCOTIA**

GF, Tonson Tower, 898 Ploenchit Road, Lumpini,  
Pathumwan, Bangkok 10330  
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Website: [www.scotiabank.com](http://www.scotiabank.com)

**THE HACHIJUNI BANK LIMITED**

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Fax: (+66-2) 231-8121  
Website: [www.82bank.co.jp](http://www.82bank.co.jp)

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Silom, Bangrak, Bangkok 10500  
Tel: (+66-2) 231-8226  
Fax: (+66-2) 231-8227  
Website: [www.hirogin.co.jp](http://www.hirogin.co.jp)

**THE SUMITOMO TRUST AND BANKING CO., LIMITED**

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Fax: (+66-2) 256-7799  
Website: [www.smtb.jp](http://www.smtb.jp)

**UBS AG**

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Pathumwan, Bangkok 10330  
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Fax: (+66-2) 257-0331 to 2  
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Website: [www.baac.or.th](http://www.baac.or.th)

**EXPORT-IMPORT BANK OF THAILAND**

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Phayathai, Bangkok 10400  
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Fax: (+66-2) 271-3204  
Website: [www.exim.go.th](http://www.exim.go.th)

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66 Sukhumvit 21 Road, North Klongtoey,  
Wattana, Bangkok 10110  
Tel: (+66-2) 650-6999  
Fax: (+66-2) 664-3345  
Call Center: 1302  
Website: [www.ibank.co.th](http://www.ibank.co.th)  
Email: [info@ibank.co.th](mailto:info@ibank.co.th)

**SECONDARY MORTGAGE CORPORATION**

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Vidhavadi Rangsit Road, Chompon, Chatuchak,  
Bangkok 10900  
Tel: (+66-2) 618-9933  
Fax: (+66-2) 618-9912 to 3  
Website: [www.smcthailand.com](http://www.smcthailand.com)

**SMALL AND MEDIUM ENTERPRISE DEVELOPMENT BANK OF THAILAND**

SME Bank Tower, 310 Phaholyothin Road, Samsen-Nai,  
Phayathai, Bangkok 10400  
Tel: (+66-2) 265-3000  
Fax: (+66-2) 265-4000  
Website: [www.smebank.co.th](http://www.smebank.co.th)

**SMALL BUSINESS CREDIT GUARANTEE CORPORATION (SBCG)**

18F, Charn Issara Tower 2, 2922/243  
New Petchburi Road, Bangkok 10310  
Tel: (+66-2) 308-2741  
Fax: (+66-2) 308-2749, 308-2309  
Website: [www.sbcgt.org.na/start.html](http://www.sbcgt.org.na/start.html)  
Email: [intl@sbcg.or.th](mailto:intl@sbcg.or.th)

**THE GOVERNMENT HOUSING BANK**

63 Rama 9 Road, Huay Kwang, Bangkok 10310  
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Fax: (+66-2) 645-9001  
Website: [www.ghb.co.th](http://www.ghb.co.th)  
Email: [crm@ghb.co.th](mailto:crm@ghb.co.th)

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470 Phaholyothin Road, Samsen-Nai, Phayathai,  
Bangkok 10400

Tel: (+66-2) 299-8000

Fax: (+66-2) 271-1515

Website: [www.gsb.or.th](http://www.gsb.or.th)

Email: [news@gsb.or.th](mailto:news@gsb.or.th)

**NATIONAL CREDIT BUREAU COMPANY LIMITED**

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Tel: (+66-2) 612-5800

Fax: (+66-2) 612-5801 to 2

Website: [www.ncb.co.th](http://www.ncb.co.th)

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198/1 Tha-Luang Road, Watmai, Muang,  
Chanthaburi 22000

Tel: (+66-39) 325-688 to 9

Fax: (+66-39) 325-962

Email: [epcchan@hotmail.com](mailto:epcchan@hotmail.com)

**EXPORT PROMOTION CENTERS, CHIANG MAI**

29/1 Singharaj Road, Sripoom, Muang District,  
Chiang Mai 50200

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Email: [chutaratn@depthai.go.th](mailto:chutaratn@depthai.go.th)

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Khon Kaen, 40000

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Fax: (+66-43) 221-476

Email: [athikhom@depthai.go.th](mailto:athikhom@depthai.go.th)

**EXPORT PROMOTION CENTER, SURAT THANI**

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District, Surat Thani 84000

Tel: (+66-77) 289-916, 286-108

Fax: (+66-77) 288-632

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Fax: (+234) 9413-5139

Email: [intiratana@hotmail.com](mailto:intiratana@hotmail.com)

**THAI TRADE CENTER ACCRA**

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P.O. Box P.M.B. CT 105 Cantonments, Accra Ghana

Tel: (+233-3) 0278-0442

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Email: [Thailand\\_ghana@yahoo.com](mailto:Thailand_ghana@yahoo.com)

**THAI TRADE CENTER CAIRO**

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59 Mosadak Street, Dokki, Giza, Greater Cairo, Egypt

Tel: (+202) 3338-7292, 3762-0901, 3762-0419

Fax: (+202) 3336-3062

Email: [thaitccairo@ditp.go.th](mailto:thaitccairo@ditp.go.th)

**THAI TRADE CENTER NAIROBI**

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Rose Avenue, off Denis Pritt Road,  
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Website: [www.thaitradechina.cn](http://www.thaitradechina.cn),  
[www.taiguoshangwu.cn](http://www.taiguoshangwu.cn)  
Email: [thaitcchengdu@ditp.go.th](mailto:thaitcchengdu@ditp.go.th)

**THAI TRADE CENTER GUANGZHOU**

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**THAI TRADE CENTER KUNMING**

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Website: [www.thaitradechina.cn](http://www.thaitradechina.cn),  
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**THAI TRADE CENTER SHANGHAI**

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Website: [www.thaitradechina.cn](http://www.thaitradechina.cn),  
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